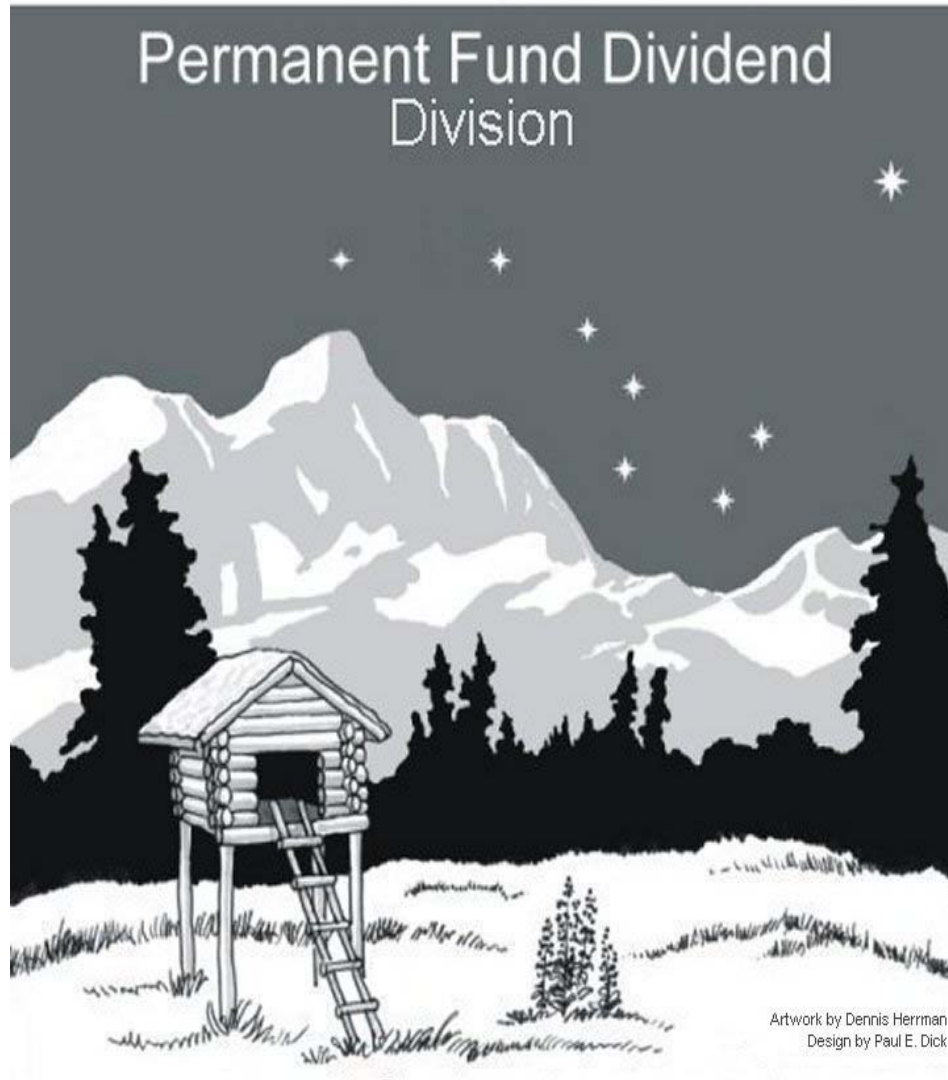


2001 Annual Report



This report is available on the Internet at:
www.pfd.state.ak.us

Dedication

This year's annual report is dedicated to the employees of the Permanent Fund Dividend Division, whose dedication and hard work make it all happen in the dividend program. From processing applications to getting dividends paid to reviewing eligibility cases, PFD Division employees go the extra mile to get the job done. These employees' public service is second to none when assisting applicants and processing applications. The public can truly be proud of the work of the PFD Division employees. During 2001, PFD employees processed over 1.6 million documents, including over 619,000 dividend applications.

The first dividends were issued to Alaskans in June 1982. Since the program's inception, the program has paid almost \$11 billion in dividends to Alaskans.

2001

This annual report provides information and data on the Permanent Fund Dividend Program for calendar year 2001. The 2001 dividend application period was January 2 through April 2, 2001. Alaskans who were residents of the state for the entire calendar year 2000 and met other requirements were eligible for a 2001 dividend.

This report includes highlights and data related to the PFD program for 2001 and historical data for prior years.

2001 Permanent Fund Dividend Annual Report

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Executive Summary Section

This section provides an overview of highlights and accomplishments of the dividend program for 2001. It includes the dividend calculation and dividend activity for 2001 in comparison with prior year activity. This section also summarizes new Permanent Fund Dividend legislation enacted into law in 2001.

Detailed data and information specific to dividend activities are included in other sections of this report.

2001 in Retrospect

The 2001 dividend was the second highest since the program's inception in 1982. Although the dividend amount declined, the PFD Division experienced record activity in all other respects. During 2001, the division processed a record number of applications, paid a record number of dividends, and processed a record number of direct deposits and garnishment records.

Following are the division's highlights and accomplishments during 2001.

- **Second Highest Dividend** – In September 2001, Revenue Commissioner Wilson Condon announced that the 2001 dividend would be \$1,850.28, a drop of 5.8% from the 2000 dividend of \$1,963.68. The dividend drop was due to the falling stock market.
- **Record Number of Applicants** – The number of applicants grew slightly to 608,194 in 2001, up from 607,605 in 2000. The growth corresponds to an increase in the state's population as reported by the Alaska Department of Labor.
- **Record Direct Deposits** – The upward trend of direct deposit for dividend payments continued in 2001. Nearly 75.4% of applicants requested direct deposit, up from approximately 73% in 2000. The total number of applicants who requested direct deposit for 2001 was 458,848, up from 443,713 for 2000. Direct deposits were posted to applicant accounts on October 10, 2001. Of the 458,848 requests, 404,247 applicants qualified for and received direct deposit. The total amount of direct deposit was more than \$735.5 million.
- **Status Inquiry Hits at Record Level** – Record numbers of people continued to log onto the Internet in 2001 to check the status of their PFD application, whether payable, in review or denied. The number of inquiry hits edged up slightly to 371,565, up from 371,248 hits in 2000. October had the most number of hits with 62,670 hits. The status inquiry site had more hits than any other state Internet site for 2001.
- **Record Garnishments** - The division processed a record number of garnishments in 2001. The total number of garnishments was 147,659, up from 143,454 in 2000. The growth in garnishments was attributable to an increase in orders submitted for collection.
- **Online Application** – The division continued with its online application system that was implemented late in the 2000 application period. During the 2001 application period, the division received 48,994 online applications. Upon completion of the application period, the division decided to change direction for the 2002 online application. The 2001 online application system required that the applicant download viewer software in order to file online, and the slow process was a deterrent for many people who wanted to file online. For the 2002 online application, the division implemented a new system that does not require downloading software for filing.
- **Review and Appeals Consolidation** – In March 2001, the division consolidated the previously separate Review Unit and Appeals Unit into one unit and named it the Dividend Enforcement, Review and Appeals Unit. The consolidation allows

management flexibility to assign work to employees depending on caseload demands during peak times.

- **Supreme Court Decision Regarding Aliens** – In July 2001, the Alaska Supreme Court issued a decision on dividend eligibility for Alaska residents who are not U.S. citizens. The decision addressed eligibility for persons residing in Alaska without permanent resident status as recognized by the Immigration and Naturalization Service (INS). Under the decision, the division is required to look at a non-resident's actions in forming intent to remain an Alaska resident when determining eligibility, even though they may not have permanent resident status with INS. The division had already been paying applicants who had permanent resident status and were otherwise eligible.
- **Expanded Outreach Program** – During the 2001 dividend filing period, the division increased its outreach efforts by visiting places such as soup kitchens, convalescence centers and military bases. The mission of the outreach program is to assist persons with the application process and educate them about the dividend program.
- **Military Brochure** – In fall 2001, the division designed a new brochure to inform military personnel about filing for a dividend while serving out of state. The brochure was distributed in early 2002 to all military bases in Alaska.

New Legislation

The 2001 legislature passed one bill directly related to the dividend program. Governor Knowles signed the bill into law on July 5, 2001.

SB 105 (Ch 92 SLA 2001) – Incarcerated Misdemeanant with Prior Felony Not Eligible for Dividend. This bill amended the rules that disqualify misdemeanants from eligibility for the dividend program under AS 43.23.005(d). The bill expanded the rules to include incarcerated misdemeanants who were convicted of a prior felony. Prior to the amendment, incarcerated misdemeanants were disqualified only if they had been convicted of two or more crimes. With the amendment, an individual incarcerated for a misdemeanor during the dividend qualifying year with either a prior felony or two or more prior misdemeanors is not eligible for the respective year's dividend. This bill took effect July 6, 2001.

2001 Dividend Calculation

As of September 17, 2001

Amount Available for Dividends

PFD Fund Beginning Balance	\$ 13,945,837.44	
Expenditures to date	(556,562.66)	
Amount Collected from Assessments of Prior Year Dividends	22,561.43	
PFD Fund Balance as of September 17, 2001		\$ 13,411,836.21
Transfer from Permanent Fund Corporation		
Permanent Fund Earnings (5-year average)	1,112,601,116.07	
Less Appropriations (see below)	(30,301,000.00)	
Net Transfer from Permanent Fund Corporation		1,082,300,116.07
Reductions (see below)		(3,260,605.11)
Total Amount Available for Dividends		\$1,092,451,347.17

Total estimated number of eligible applicants: 590,423

The Department of Revenue uses an estimate because some applications are in review or incomplete as of the dividend calculation date. A number of these applications will be determined as payable after review or when applicants submit information needed to determine their eligibility. Also, some application types have extended filing due dates until March 31, 2002, such as estate and disabled applicants.

Dividend Calculation	$\frac{\$1,092,451,347.17}{590,423} = \$1,850.28$
-----------------------------	---

(Rounded to an even amount so the calculation for the Alaska College Savings program checkoff (50%) results in an even amount)

Appropriations and Reductions Detail

Appropriations

Department of Health and Social Services (Hold Harmless)	\$16,147,300.00	
Department of Public Safety		
Council on Domestic Violence & Sexual Assault	4,004,800.00	
Violent Crimes Compensation Board	1,170,700.00	
Batterers Intervention Program	200,000.00	
Total Department of Public Safety	5,375,500.00	
Department of Revenue Administrative Cost	5,099,200.00	
Department of Corrections	3,615,100.00	
Alaska State Legislature - Victims' Rights (SB 105)	63,900.00	
Total Appropriations		30,301,000.00
Reductions		
Reserve for Prior Year Dividend Liabilities	3,165,616.65	
Reserve for 18-Year-Old Filings for Prior Years	94,988.46	
Total Reductions		3,260,605.11
Total Appropriations and Reductions Detail		\$33,561,605.11

Five-Year History of Dividend Calculations

Dividend Calculation	2001	2000	1999	1998	1997
Dividend Fund Balance as of Calculation Date ¹	\$ 13,411,836.21	\$ 10,049,489.94	\$ 3,445,249.83	\$ 6,139,428.10	\$ 4,909,842.08
Add Permanent Fund Earnings	1,112,601,116.07	1,172,450,762.05	1,044,976,249.77	892,711,231.37	746,780,592.18
Less Appropriations and Reductions					
Appropriations (see below)	(30,301,000.00)	(30,303,800.00)	(28,862,653.00)	(28,729,355.00)	(29,144,600.00)
Reductions (see below)	(3,260,605.11)	(1,611,247.23)	(1,393,765.71)	(928,039.35)	(2,427,866.68)
Total Appropriations and Reductions	(33,561,605.11)	(31,915,047.23)	(30,256,418.71)	(29,657,394.35)	(31,572,466.68)
Total Amount Available for Dividends	<u>\$1,092,451,347.17</u>	<u>\$1,150,585,204.76</u>	<u>\$1,018,165,080.89</u>	<u>\$869,193,265.12</u>	<u>\$720,117,967.58</u>
Estimated Eligible Applicants	590,423	585,878	575,285	564,085	555,415
Dividend Amount ²	<u>\$1,850.28</u>	<u>\$1,963.86</u>	<u>\$1,769.84</u>	<u>\$1,540.88</u>	<u>\$1,296.54</u>

¹ Dividend amounts are calculated in mid-September to coincide with the Alaska Permanent Fund Corporation's annual meeting.

² Dividend amounts are rounded to an even amount for dividing in half to accommodate those applicants who designate 50% of their dividend to the University of Alaska College Savings Plan (AS 14.40.807).

Appropriations and Reductions Detail

Appropriations

Department of Health and Social Services (hold-harmless provision for public assistance recipients)	\$16,147,300.00	\$17,518,100.00	\$18,688,900.00	\$19,100,700.00	\$21,492,500.00
Department of Public Safety					
Council on Domestic Violence & Sexual Assault	4,004,800.00	3,504,800.00	1,987,500.00	1,972,500.00	1,398,900.00
Violent Crimes Compensation Board	1,170,700.00	1,172,200.00	1,046,500.00	731,900.00	722,600.00
Batterers Intervention Program	200,000.00	200,000.00	200,000.00	200,000.00	0.00
Total Department of Public Safety	<u>5,375,500.00</u>	<u>4,877,000.00</u>	<u>3,234,000.00</u>	<u>2,904,400.00</u>	<u>2,121,500.00</u>
Department of Revenue Administrative Costs	5,099,200.00	4,979,700.00	4,793,000.00	5,676,955.00	4,483,300.00
Department of Corrections	3,615,100.00	2,929,000.00	2,146,753.00	1,047,300.00	1,047,300.00
Alaska State Legislature - Victim's Rights (SB 105)	63,900.00	0.00	0.00	0.00	0.00
Total Appropriations	<u>\$30,301,000.00</u>	<u>\$30,303,800.00</u>	<u>\$28,862,653.00</u>	<u>\$28,729,355.00</u>	<u>\$29,144,600.00</u>

Reductions

Reserve for Prior-Year Dividend Liabilities	3,165,616.65	1,536,247.23	1,143,765.71	778,039.35	2,132,866.68
Reserve for 18-year-old Filers	94,988.46	75,000.00	250,000.00	150,000.00	295,000.00
Total Reductions	<u>\$3,260,605.11</u>	<u>\$1,611,247.23</u>	<u>\$1,393,765.71</u>	<u>\$928,039.35</u>	<u>\$2,427,866.68</u>

Three-Year Comparison of Application Activity

As of January 31, 2002

	2001		2000		1999	
	Quantity	% Total	Quantity	% Total	Quantity	% Total
<u>Applicants</u>						
Adult	423,173	69.58%	420,638	69.22%	406,004	68.85%
Child	185,021	30.42%	187,034	30.78%	183,677	31.15%
Total	608,194	100.00%	607,672	100.00%	589,681	100.00%
<u>Application Status</u>						
Eligible for Payment	583,277	95.90%	582,891	95.92%	572,735	97.13%
Denied	18,075	2.97%	24,109	3.97%	16,507	2.80%
In Review	5,822	0.96%	404	0.07%	186	0.03%
In Appeal	958	0.16%	93	0.02%	23	0.00%
Incomplete Application	40	0.01%	30	0.00%	27	0.00%
Assessed for Repayment	22	0.00%	145	0.02%	203	0.03%
Total	608,194	100.00%	607,672	100.00%	589,681	100.00%
<u>Payment Status</u>						
Paid by Direct Deposit						
Full Dividend	386,808	63.59%	376,395	61.93%	360,914	61.21%
Partial Dividend (Garnisheed)	17,439	2.86%	13,917	2.29%	10,348	1.75%
Paid by Warrant						
Full Dividend	139,931	23.00%	155,845	25.65%	169,205	28.69%
Partial Dividend (Garnisheed)	18,397	3.01%	15,498	2.55%	11,882	2.01%
Fully Garnisheed	18,934	3.10%	21,171	3.48%	19,347	3.28%
Not Paid	26,685	4.38%	24,922	4.10%	17,985	3.05%
Total	608,194	100.00%	607,672	100.00%	589,681	100.00%

Note: Applications in review and appeal status were not complete as of the print date of this report. They will be processed and determined as acceptable for payment or denied in early 2002.

Number of applicants who have received all 20 dividends
since program inception (1982): **144,387**

Total amount of all 20 dividends: **\$20,361.53**

Historical Summary of Dividend Applications and Payments

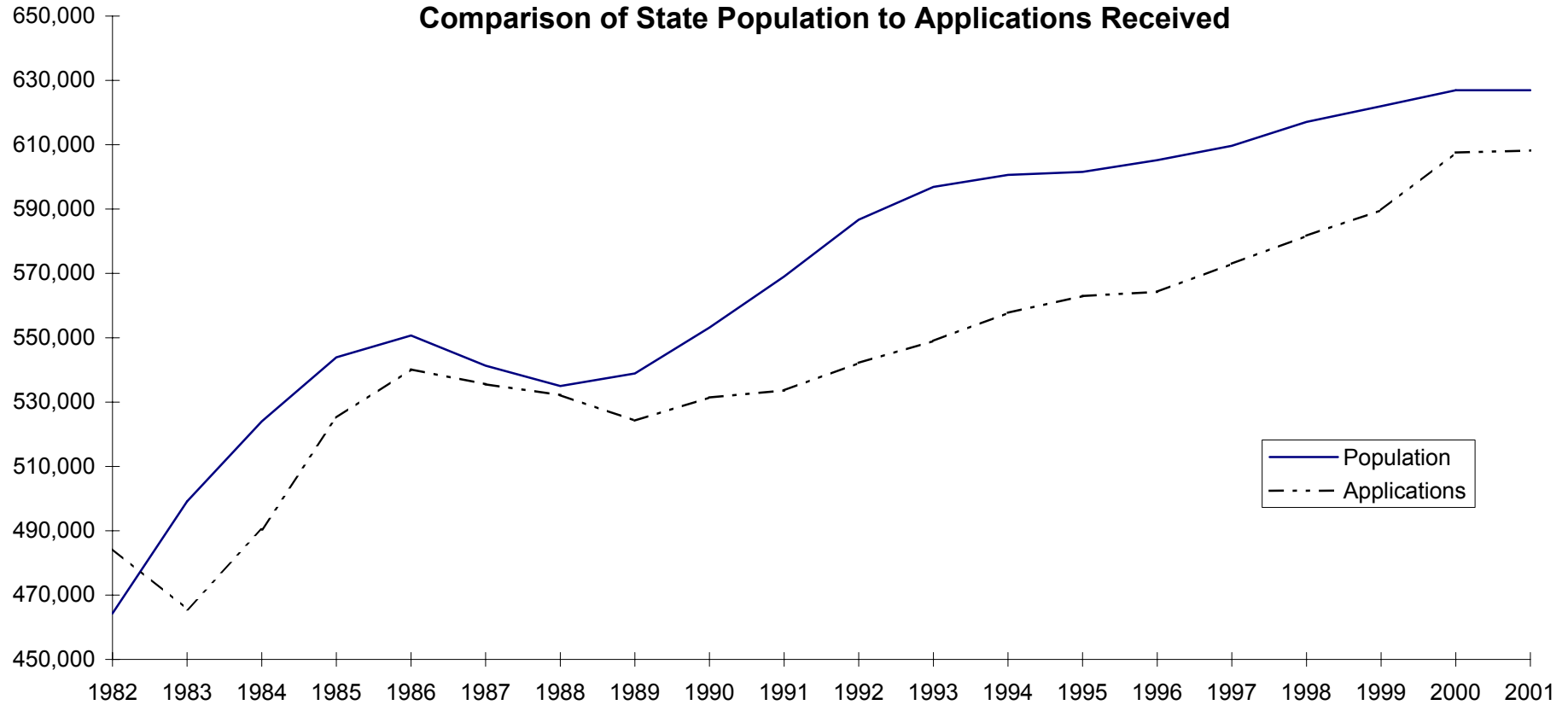
Dividend Year	State Population	Dividend Applicants		Dividend Amount	Amount Disbursed
		Applied	Paid		
2001	634,892	608,194	581,509	\$1,850.28	\$1,075,954,472.52
2000	626,932	607,672	582,988	\$1,963.86	\$1,144,906,813.68
1999	622,000	589,681	572,845	\$1,769.84	\$1,013,843,994.80
1998	617,082	581,751	565,194	\$1,540.88	\$870,896,130.72
1997	609,655	572,998	554,731	\$1,296.54	\$719,230,930.74
1996	605,212	564,303	546,038	\$1,130.68	\$617,394,245.84
1995	601,581	562,961	541,843	\$990.30	\$536,587,122.90
1994	600,622	557,775	534,603	\$983.90	\$525,995,891.70
1993	596,906	549,022	527,929	\$949.46	\$501,247,468.34
1992	586,722	542,229	522,637	\$915.84	\$478,651,870.08
1991	569,054	533,667	512,110	\$931.34	\$476,948,527.40
1990	553,171	531,462	497,598	\$952.63	\$474,026,782.74
1989	538,900	524,252	507,547	\$873.16	\$443,169,738.52
1988	535,000	532,201	518,139	\$826.93	\$428,464,683.27
1987	541,300	535,547	529,466	\$708.19	\$374,962,526.54
1986	550,700	540,175	532,273	\$556.26	\$296,082,178.98
1985	543,900	525,123	518,456	\$404.00	\$209,456,224.00
1984	524,000	490,405	481,327	\$331.29	\$159,458,821.83
1983	499,100	465,580	457,190	\$386.15	\$176,543,918.50
1982	464,300	484,349	469,745	\$1,000.00	\$469,745,000.00
Total		10,899,347	10,554,168	\$20,361.53	\$10,993,567,343.10

Note: As of the print date of this report there were approximately 6,000 applications in review and 1,000 applications in appeal. Some of these applications will be paid as they are processed through the review or appeals process.

Source :

Dividend statistics were obtained from the Dividend Division's Application and Payment Status report as of January 28, 2002. Population statistics were obtained from the Alaska Department of Labor.

Comparison of State Population to Applications Received



Year	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999
Population	464,300	499,100	524,000	543,900	550,700	541,300	535,000	538,900	553,171	569,054	586,722	596,906	600,622	601,581	605,212	609,655	617,082	622,000
Applications	484,349	465,580	490,405	525,123	540,175	535,547	532,186	524,212	531,440	533,625	542,158	549,017	557,766	562,961	564,303	572,997	581,675	589,657

Year	2000	2001
Population	626,932	634,892
Applications	607,605	608,194

Notes

- 1) Population generally exceeds number of applications because applicants must be a resident for an entire year before they qualify for a dividend.
- 2) The number 1982 applications represents accumulated data from 1979 through 1982, the first year that dividends were paid. Dividends were not paid prior to 1982 because of litigation challenging residency requirements of the dividend statutes in effect at the time.

History of Dividend Amounts

Year	Dividend Amount	Increase (Decrease)
1982	\$1,000.00	
1983	386.15	
1984	331.29	-14.21%
1985	404.00	21.95%
1986	556.26	37.69%
1987	708.19	27.31%
1988	826.93	16.77%
1989	873.16	5.59%
1990	952.63	9.10%
1991	931.34	-2.23%
1992	915.84	-1.66%
1993	949.46	3.67%
1994	983.90	3.63%
1995	990.30	0.65%
1996	1,130.68	14.18%
1997	1,296.54	14.67%
1998	1,540.88	18.85%
1999	1,769.84	14.86%
2000	1,963.86	10.96%
2001	<u>1,850.28</u>	-5.78%
Total	<u><u>\$20,361.53</u></u>	

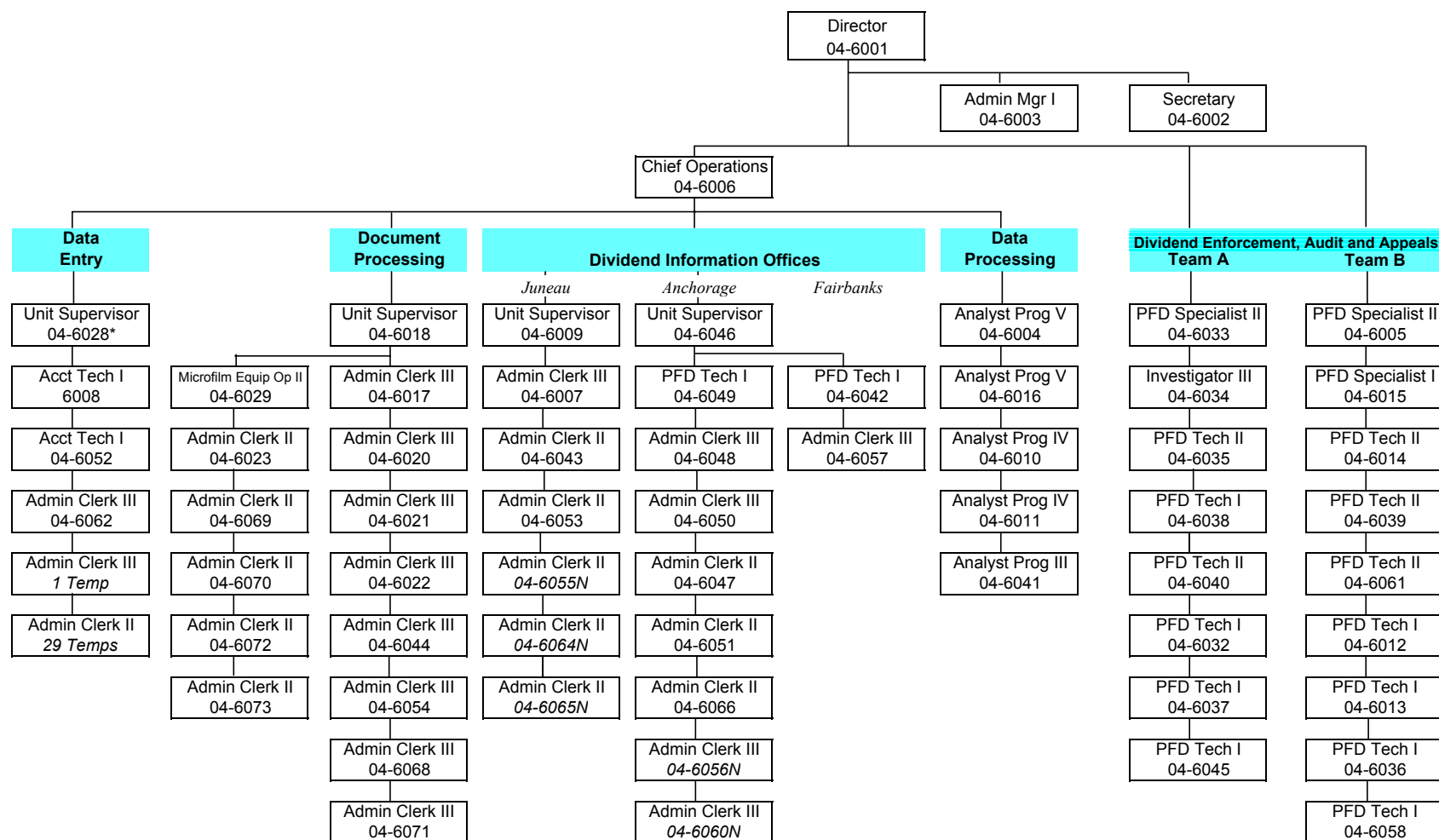
Note: 1983 dividend is used as the base year because the 1982 dividend was for combined years 1980 through 1982.

Organization

The Permanent Fund Dividend Division is headquartered in Juneau and has branch offices in Anchorage and Fairbanks. This section includes information about the division's organization and describes functions performed by the different units within the division.

Organization Chart

As of December 31, 2001



Permanent seasonal positions are designated with an 'N' following the PCN number

Position Count	Permanent Full Time	Permanent Seasonal	Non-Permanent (Temps)	Total
Juneau	48	3	30	81
Anchorage	8	2	0	10
Fairbanks	2	0	0	2
Total	58	5	30	93

Key Contacts

Nanci A. Jones, Director
Juneau Office
(907) 465-2323

Paul E. Dick, Chief of Operations
Juneau Office
(907) 465-4784

Home Page: www.pfd.state.ak.us
E-mail for questions or information: dividend_information@revenue.state.ak.us
Individual e-mail: *First Name_Last Name*@revenue.state.ak.us

Document Processing & Image Control

Vaughn Hammond, Supervisor
Juneau Office
(907) 465-4780

Anchorage Dividend Information Office

Christine Sanderford, Supervisor
Anchorage Office
(907) 269-0371

Data Entry

Tom Weed, Supervisor
Juneau Office
(907) 465-4778

Fairbanks Dividend Information Office

Angel B. Ware
Fairbanks Office
(907) 451-5096

Review

Mary Graham, Supervisor
Juneau Office
(907) 465-3426

Juneau Dividend Information Office

Kathleen White, Supervisor
Juneau Office
(907) 465-3615

Appeals

Wendy Hughes, Supervisor
Juneau Office
(907) 465-2038

Data Processing

Annette Smith or Kevin Hickman
Juneau Office
(907) 465-2323

Anchorage Office

Alaska Department of Revenue
Permanent Fund Dividend Division
6th and K Street
1016 W 6th Avenue Suite 100
Anchorage, AK 99501-6698
Voice (907) 269-0370
Fax (907) 269-0384
TTY (Hearing Impaired) 269-0098

Fairbanks Office

Alaska Department of Revenue
Permanent Fund Dividend Division
1005 Cushman Street
Suite 1
Fairbanks, AK 99701
Voice (907) 451-2820
Fax (907) 451-5142
TTY (Hearing Impaired) 451-5095

Juneau Office

Alaska Department of Revenue
Permanent Fund Dividend Division
11th Floor, State Office Building
PO Box 110460
Juneau, AK 99811-0460
Voice (907) 465-2326
Fax (907) 465-3470
TTY (Hearing Impaired) 465-2868

Toll free number (800) 733-8813

Available year-round in Alaska

From out of state - October 1 through March 31

Dividend Fraud Hotline (907) 465-2654 or 269-0385

Organization and Responsibilities

During 2001, the Permanent Fund Dividend Division was staffed by 93 positions comprised of 58 full-time, 5 seasonal and 30 temporary positions (primarily employed for data entry). The division is headquartered in Juneau and has offices in Anchorage and Fairbanks. The division's Fiscal Year 2002 operating budget was \$5.1 million. The division is organized into two components: *Operations, and Dividend Enforcement, Review and Appeals.*

OPERATIONS

Operations is responsible for receiving and processing dividend applications, processing dividend payments, and providing assistance to Alaskans who need help with their application or have questions regarding the dividend program.

Operations is organized into four units: ***Document Processing and Image Control, Data Entry, Dividend Information Offices, and Data Processing.***

Document Processing and Image Control is responsible for (1) receiving, preparing and scanning dividend applications for data entry, and (2) processing applications that are incomplete or flagged by the division's computer system as requiring further attention. All applications and documentation are scanned and saved as electronic images. Employees throughout the division access the images for all functions, from data entry to helping applicants with questions concerning their application.

Document Processing and Image Control processes thousands of pieces of mail other than applications. Throughout the year, applicants submit documentation requested by the division to complete their application for processing.

Data Entry is responsible for entering application data and garnishments into the computer system. Data Entry is also responsible for providing accounting support and collecting dividends from persons who were deemed ineligible after having been paid a dividend.

The division employed 30 temporary employees to data enter 2001 dividend applications received during the filing season (January through March 2001).

Dividend Information Offices are responsible for assisting applicants who need help with completing their application or responding to information requests by the division. Information offices are located in Anchorage, Fairbanks and Juneau.

Information office staff assists applicants in person, by telephone, letter or e-mail. During 2001, the information offices assisted over 56,000 walk-ins and fielded over 112,000 telephone calls from applicants seeking assistance or requesting application forms. Information office staff responded to about 26,000 e-mails from applicants seeking information or assistance.

Data Processing is responsible for writing and maintaining programs related to the division's databases and providing the division with data processing support. Data Processing is also responsible for supporting the division's data entry system and for ensuring that computer programs are in place to flag applications that are incomplete or need further processing.

Data processing is responsible for preparing files for dividend payment each October. The unit works with financial institutions to coordinate direct deposits to applicant accounts. The unit also works with other state agencies to coordinate printing and mailing of dividend checks.

DIVIDEND ENFORCEMENT, REVIEW AND APPEALS

Under this component, two teams of PFD technicians work review and appeals cases.

Enforcement

One employee is responsible for criminal investigations and following up on fraud tips from the public received throughout the year.

Review

Employees in this section are responsible for reviewing applications that have been flagged by the computer system for having a potential problem in one or more of the following areas:

- Establishing residency
- Breaking Alaska residency
- Absences not allowed by law
- Intent to remain in Alaska

Employees work with applicants to gather information needed to determine their eligibility under the dividend program. Some cases are resolved without contacting the applicant if the applicant submits sufficient information with the application.

For each ineligible applicant, staff issues a denial letter outlining the reasons for the denial and informing the applicant of his or her appeal rights.

Appeals

Employees assigned appeals cases are responsible for conducting informal conferences for applicants who disagree with their dividend denial. The employee reviews each appeal and develops facts and information relating to matters in dispute by the applicant. The employee issues written decisions to applicants upon conclusion of an informal conference. If the applicant disagrees with the informal conference decision, the applicant may request a formal hearing before a hearing examiner from the commissioner's office. A designated employee from Appeals represents the division at formal hearings.

Permanent Fund Dividend Division History

- 1976** Voters pass a constitutional amendment to establish the Permanent Fund (Alaska Constitution, Article IX, Section 15).
- 1980** First Permanent Fund dividend legislation enacted. The legislation established a program giving every adult Alaska resident \$50 for every year of residency since statehood in 1959 and also established a Dividend Fund. Payment of dividends were stayed under litigation (Zobel v Williams) challenging the constitutionality of the program.
- 1982** U.S Supreme Court ruled the 1980 legislation unconstitutional. In response to the litigation, the legislature passed legislation authorizing equal dividend payments to all six-month residents. The first dividend amount was \$1,000. The first dividend checks were printed and distributed June 14, 1982.
- 1983** Residency period defined as 6 months ending March 31. Filing due date established as June 30.
- 1985** Hold-harmless program funding for public assistance recipients changed from General Fund to Permanent Fund Dividend Fund.
- 1988** *January 1988* - Permanent Fund Dividend Division established. Positions with PFD responsibilities in Administrative Services (20), Enforcement (23), and Public Services (14) transferred to the new division. Enforcement and Public Services divisions eliminated.
57 full-time positions after transfer.
32 non-permanent positions.
- 1989** Legislature changed residency period from 6 months to 24 months. Individuals banned from assigning dividends (except to government agencies) by regulation. Felons not eligible for dividends. First year of Supplemental Schedule. Physical presence requirement established.
57 full-time positions.
54 non-permanent positions.
- 1990** Superior Court ruled 24-month residency requirement unconstitutional and changed the residency requirement to 12 months (Lindly v Malone). Disclosure requirements (program costs) for dividend warrants established.
59 full-time positions.
56 non-permanent positions.
- 1991** Checkoff program for Advance College Tuition started. Percent of dividend subject to levy for private judgments increased from 50% to 55%. Fairbanks office closed in July 1991 (2 positions). One position each transferred to Anchorage and Juneau office. First receipt cards mailed.
58 full-time positions.
54 non-permanent positions.
- 1992** Individuals banned from assigning dividends (except to government agencies) by statute. Review Unit moved from Anchorage to Juneau.
58 full-time positions.
58 non-permanent positions.
- 1993** Direct deposit (full dividend) program established. Residency period changed to calendar year. Voter registration forms included with dividend application.
62 full-time positions.
62 non-permanent positions.
- 1994** Filing due date changed to March 31. Longevity Bonus Annuity check-off program began. Legislature authorizes the division to charge fee for processing claims and assignments on dividends
61 full-time positions.
58 non-permanent positions.
- 1995** Longevity Bonus Annuity check-off program repealed.
61 full-time positions.
63 non-permanent positions.
- 1996** Misdemeanants with two prior crimes not eligible for dividends.
59 full-time positions.
62 non-permanent positions.

Permanent Fund Dividend Division History

- 1997** Fairbanks office re-opened February 1997 (2 positions).
59 full-time positions.
62 non-permanent positions.
- 1998** Internet inquiry program implemented. All allowable absences defined in statutes (statutory provision for commissioner to define absences by regulation repealed). Spouses accompanying eligible residents authorized as allowable absence. Authority to file for estates (persons who die during filing period) established. Physical presence changed to 72 hours every two years (effective for 2000 dividend). Percent of dividend exempt from levy decreased from 45% to 20%.
60 full-time positions.
62 non-permanent positions.
- 1999** HTML Internet application implemented (applicants required to print and sign application). Direct deposit program expanded to include partial dividends. Document Processing Unit night shift (17 positions) eliminated. Emergency regulations detailing alien eligibility adopted.
57 full-time positions.
43 non-permanent positions.
- 2000** Online Internet (XML) application implemented March 2000 (applicants required to sign signature page only). Imaging system and new data entry system with 'key from image' implemented January 2000. First year that applications imaged. Fairbanks office moved to Cushman Street location on September 1.
57 full-time positions.
43 non-permanent positions.
- 2001** Review and Appeals units consolidated into the Dividend Enforcement, Review and Appeals Unit. Alaska Supreme Court rules that immigrant aliens who form intent to remain in Alaska qualify for dividends.
63 full-time positions.
30 non-permanent positions.

Application Filing Season

The dividend application filing season begins on January 2. Within a couple of days, thousands of applications pour into the division by mail and hand delivery. Within the first week of the application period, the division typically receives around 90,000 applications. The weeks that follow are hectic and busy as the division processes the thousands of applications that are received throughout the season. After the end of the filing season, the division will have received more than 620,000 applications.

In order to complete the tasks that come with the application season, the division employs temporary employees to data enter information from the applications. These employees start during the first part of January and continue their work through mid-May when the last of the applications are data captured and processed. A small number of the temporary employees are retained through July to process documentation submitted by applicants who filed incomplete applications.

This section includes data and information relating to applications received during the filing season and the remainder of the year (mostly late applications). Applicant demographics included in this section are compiled from 2001 PFD application data.

2001 Dividend Application Detail

Adult Applications

Adult	421,940	
Office of Public Advocacy	599	
Application on Behalf of Another Adult	407	
Estate of Adult who Died During Filing Season	95	
Disabled Individual	99	
18-Year-Old Filers ¹	33	
Total Adult Applications		423,173

Child Applications

Child	182,923	
Child in Custody of Health and Social Services	2,094	
Estate of Child who Died During Filing Season	4	
Total Child Applications		185,021

Total Applications

608,194

Number of online Internet applications filed: **48,994**

Number of first-time filers: **32,755**

Number of Alaska newborns: **9,017**
(Born in qualifying year 2000)

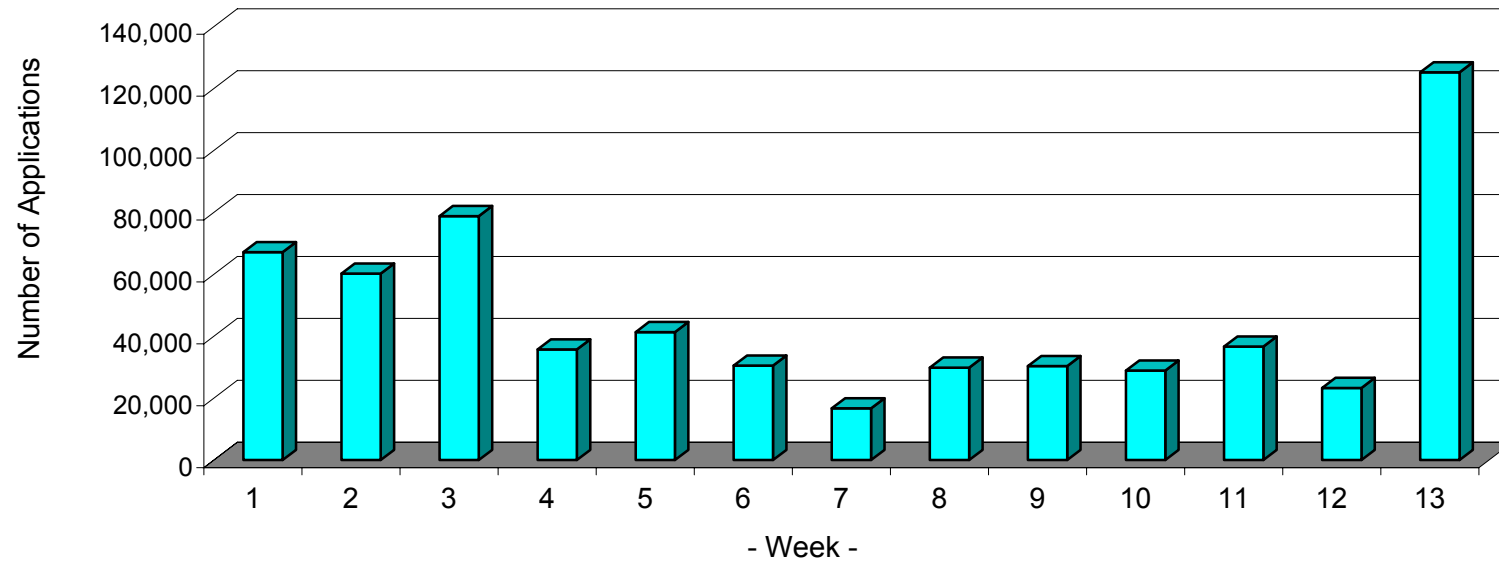
Number of late applications: **3,676**
(Applications filed after April 2, 2001)

Number of Sponsor Eligibility Forms² filed: **243**

¹ Under regulation 15 AAC 23.133, 18-year-olds may apply for a prior year dividend that was not issued to them as a child. The 18-year-old must meet all eligibility requirements for the respective prior year and must file the application prior to his or her 19th birthday. This provision is also available to emancipated minors, however, their application must be filed within one year of their emancipation date.

² Sponsor Eligibility Forms are used by adults who are sponsoring a child but do not apply for a dividend themselves.

Application Filing Activity 2001 Dividend



Week	Week Ending	Applications Received	% of Total
1	January 8, 2001	67,138	11.04%
2	January 15	60,192	9.90%
3	January 22	78,785	12.95%
4	January 29	35,723	5.87%
5	February 5	41,327	6.80%
6	February 12	30,503	5.02%
7	February 19	16,692	2.74%
8	February 26	29,836	4.91%
9	March 5	30,334	4.99%
10	March 12	28,871	4.75%
11	March 19	36,637	6.02%
12	March 26	23,266	3.83%
13	April 2	125,214	20.59%
April 3 - December 31		3,676	0.60%
Total Applications		608,194	100.00%

Number of application booklets printed: **344,400**

Printing cost of booklets: **\$113,332**
(32.9¢ per booklet)

Mailing cost of booklets: **\$62,845**
(14.8¢ per booklet bulk mail)
(\$1.01 per booklet first class mail)

Top 3 days applications received:
April 2 (Monday): **73,834**
January 8 (Monday): **42,431**
January 16 ((Tuesday): **43,599**

How Applicants Answered Application Questions

	Number Answered			% Total		
	Yes	No	Not Answered	Yes	No	Not Answered
Adult Applications (423,173 applications)						
Did you receive a 2000 dividend?	390,418	32,755	0	92.26%	7.74%	0.00%
Are you in Alaska today?	405,624	17,492	57	95.86%	4.13%	0.01%
During 2000, were you absent for more than 90 days?	27,500	395,612	61	6.50%	93.49%	0.01%
During 2000, were you absent for more than 180 days?	15,037	408,065	71	3.55%	96.43%	0.02%
Are you a United States citizen?	411,360	11,806	7	97.21%	2.79%	0.00%
During 2000, were you on active duty in the U.S. Armed Forces?	14,265	408,126	782	3.38%	96.44%	0.18%
Place 50% of your dividend in the Advance College Tuition program?	1,126	422,047	0	0.27%	99.73%	0.00%
Your dividend deposited directly into an Alaska bank account?	311,409	111,764	0	73.59%	26.41%	0.00%
Child Applications (185,021 applications)						
Are you the child's natural or adoptive parent?	184,582	398	41	99.76%	0.22%	0.02%
Did this child live with you for a majority of 2000?	183,645	1,396	0	99.25%	0.75%	0.00%
Did the child receive a 2000 dividend?	163,377	21,644	0	88.30%	11.70%	0.00%
During 2000, was the child absent for more than 90 days?	8,884	176,103	34	4.80%	95.18%	0.02%
During 2000, was the child absent for more than 180 days?	5,936	179,051	34	3.21%	96.77%	0.02%
Is the child a United States citizen?	183,307	1,712	2	99.07%	0.93%	0.00%
Place 50% of child's dividend in the Advanced College Tuition program?	3,893	181,128	0	2.10%	97.90%	0.00%
Child's dividend deposited directly into an Alaska bank account?	137,849	47,172	0	74.50%	25.50%	0.00%

Why Applicants Were Absent From the State
(For Absences During 2000 - Qualifying Year for 2001 Dividend)

Dividend application forms ask applicants if they were absent from the state for more than 90 days and 180 days. Reasons why applicants were absent from the state are listed below.

Absence reason	Between 91 and 180 days			More than 180 days		
	Adult	Child	Total	Adult	Child	Total
☐ Accompanied an Alaska resident who was eligible for a PFD	855	1,625	2,480	2,482	4,931	7,413
☐ Enrolled as a full-time student	3,205	31	3,236	5,968	36	6,004
☐ Served on active duty in the U.S. Armed Forces	1,219	N/A	1,219	4,612	N/A	4,612
☐ Received continuous medical treatment	282	70	352	214	98	312
☐ Cared for a terminally ill direct relative	330	12	342	154	22	176
☐ Part of a legal custody agreement	N/A	141	141	N/A	102	102
☐ Cared for a direct relative with a critical life-threatening illness	193	7	200	91	2	93
☐ Settled the estate of a deceased direct relative	213	N/A	213	66	N/A	66
☐ Served as a member of Alaska's congressional delegation or staff	19	N/A	19	36	N/A	36
☐ Employed by the State of Alaska	44	N/A	44	20	N/A	20
☐ Employed aboard a vessel of the U.S. Merchant Marine	1	N/A	1	0	N/A	0
Vacation	5,583	518	6,101	1,165	175	1,340
Other reasons	1,647	344	1,991	851	326	1,177
Sought employment out of the state	812	N/A	812	538	N/A	538

☐ Allowable absence for determining divided eligibility.

N/A - Not applicable to application type.

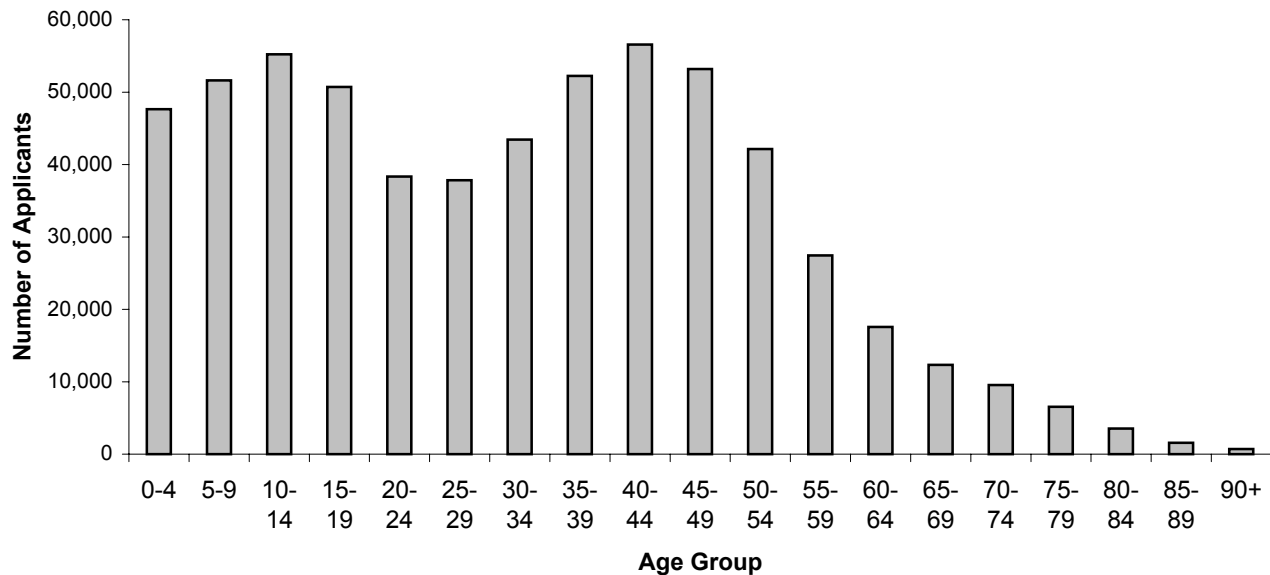
Note: Applicants may claim more than one type of absence on their application.

**Applicant Birth State Data
2001 Dividend**

State	Applicants	% Total	State	Applicants	% Total
Alabama	2,786	0.46%	Nebraska	3,463	0.57%
Alaska	243,341	40.01%	Nevada	1,967	0.32%
Arizona	5,091	0.84%	New Hampshire	1,302	0.21%
Arkansas	3,125	0.51%	New Jersey	3,907	0.64%
California	42,502	6.99%	New Mexico	3,419	0.56%
Colorado	8,975	1.48%	New York	12,540	2.06%
Connecticut	2,050	0.34%	North Carolina	4,208	0.69%
Delaware	488	0.08%	North Dakota	3,647	0.60%
District of Columbia	1,219	0.20%	Ohio	8,412	1.38%
Florida	6,803	1.12%	Oklahoma	5,468	0.90%
Georgia	4,064	0.67%	Oregon	18,823	3.09%
Guam/Virgin Islands	237	0.04%	Pennsylvania	8,827	1.45%
Hawaii	3,394	0.56%	Puerto Rico	551	0.09%
Idaho	7,181	1.18%	Rhode Island	764	0.13%
Illinois	9,599	1.58%	South Carolina	2,124	0.35%
Indiana	4,329	0.71%	South Dakota	3,303	0.54%
Iowa	4,771	0.78%	Tennessee	2,676	0.44%
Kansas	4,300	0.71%	Texas	15,462	2.54%
Kentucky	2,283	0.38%	Utah	4,674	0.77%
Louisiana	3,978	0.65%	Vermont	887	0.15%
Maine	2,216	0.36%	Virginia	3,880	0.64%
Maryland	2,450	0.40%	Washington	33,070	5.44%
Massachusetts	4,939	0.81%	West Virginia	1,497	0.25%
Michigan	11,959	1.97%	Wisconsin	8,103	1.33%
Minnesota	12,709	2.09%	Wyoming	2,758	0.45%
Mississippi	2,138	0.35%	Total United States	565,776	93.07%
Missouri	5,131	0.84%	Foreign Countries	42,418	6.93%
Montana	7,986	1.31%	Total All Applicants	608,194	100.00%

Top Ten Birth States					
Alaska	243,341	40.01%	Minnesota	12,709	2.09%
California	42,502	6.99%	New York	12,540	2.06%
Washington	33,070	5.44%	Michigan	11,959	1.97%
Oregon	18,823	3.09%	Illinois	9,599	1.58%
Texas	15,462	2.54%	Colorado	8,975	1.48%
			Total Top Ten	408,980	67.25%

Applicant Demographics 2001 Dividend



Age	Applicants	Gender	Applicants	Percent
0-4	47,651	Male	312,115	51.32%
5-9	51,618	Female	296,079	48.68%
10-14	55,220	Total	608,194	100.00%
15-19	50,711			
20-24	38,347			
25-29	37,833			
30-34	43,448			
35-39	52,237			
40-44	56,567			
45-49	53,198			
50-54	42,145			
55-59	27,448			
60-64	17,566			
65-69	12,323			
70-74	9,551			
75-79	6,533			
80-84	3,527			
85-89	1,569			
90-99	684			
100+	18			
Total	608,194			

Adult applicants: **423,173**
 Child applicants (< 18 years old): **185,021**

Median Age: **31.5 years old**

Oldest applicant on file: **108 years old**

Most Common Names on File

Male
 Michael
 John
 James
 Robert
 David

Female
 Mary
 Jennifer
 Linda
 Patricia
 Susan

Last Name
 Johnson
 Smith
 Williams
 Jones
 Brown

Age demographics are based on applicants' age at the end of the qualifying year (2000) for the 2001 dividend.

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
Anchorage					
99501	Anchorage	8,886	2,524	11,410	1.88%
99502	Anchorage	11,264	4,788	16,052	2.64%
99503	Anchorage	9,025	2,736	11,761	1.93%
99504	Anchorage	22,125	9,363	31,488	5.18%
99505	Fort Richardson	1,357	1,116	2,473	0.41%
99506	Elmendorf Air Force Base	2,139	1,840	3,979	0.65%
99507	Anchorage	16,501	7,377	23,878	3.93%
99508	Anchorage	18,519	7,610	26,129	4.30%
99509	Anchorage	2,758	707	3,465	0.57%
99510	Anchorage	2,020	398	2,418	0.40%
99511	Anchorage	2,981	844	3,825	0.63%
99513	Anchorage	6	0	6	0.00%
99514	Anchorage	2,356	1,184	3,540	0.58%
99515	Anchorage	13,360	5,794	19,154	3.15%
99516	Anchorage	13,128	5,509	18,637	3.06%
99517	Anchorage	9,813	3,343	13,156	2.16%
99518	Anchorage	5,712	2,002	7,714	1.27%
99519	Anchorage	704	211	915	0.15%
99520	Anchorage	1,910	826	2,736	0.45%
99521	Anchorage	1,713	744	2,457	0.40%
99522	Anchorage	1,650	585	2,235	0.37%
99523	Anchorage	2,277	772	3,049	0.50%
99524	Anchorage	2,434	640	3,074	0.51%
Total Anchorage		152,638	60,913	213,551	35.11%
Fairbanks North Star Borough					
99701	Fairbanks	9,003	3,606	12,609	2.07%
99702	Eielson Air Force Base	1,953	1,607	3,560	0.59%
99703	Fort Wainwright	1,825	1,479	3,304	0.54%
99704	Clear	114	19	133	0.02%
99705	North Pole	9,239	4,164	13,403	2.20%
99706	Fairbanks	1,358	425	1,783	0.29%
99707	Fairbanks	4,716	1,575	6,291	1.03%
99708	Fairbanks	5,793	1,859	7,652	1.26%
99709	Fairbanks	10,098	4,020	14,118	2.32%
99710	Fairbanks	1,135	415	1,550	0.25%
99711	Fairbanks	1,138	463	1,601	0.26%
99712	Fairbanks	4,306	1,847	6,153	1.01%
99714	Salcha	604	208	812	0.13%
99716	Two Rivers	277	103	380	0.06%
99775	Fairbanks	558	94	652	0.11%
Total Fairbanks North Star Borough		52,117	21,884	74,001	12.17%
Juneau					
99801	Juneau	12,669	5,002	17,671	2.91%
99802	Juneau	2,795	757	3,552	0.58%
99803	Juneau	3,300	1,168	4,468	0.73%
99821	Juneau (Auke Bay)	1,156	275	1,431	0.24%
99824	Juneau (Douglas)	1,375	453	1,828	0.30%
Total Juneau		21,295	7,655	28,950	4.76%

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
Other Municipalities					
99546	Adak	71	29	100	0.02%
99551	Akiachak	341	261	602	0.10%
99552	Akiak	185	131	316	0.05%
99553	Akutan	104	29	133	0.02%
99554	Alakanuk	360	321	681	0.11%
99555	Aleknagik	82	47	129	0.02%
99695	Alexander Creek	11	3	14	0.00%
99720	Allakaket	135	68	203	0.03%
99786	Ambler	165	108	273	0.04%
99721	Anaktuvuk Pass	182	123	305	0.05%
99556	Anchor Point/Nikolaevsk	1,553	641	2,194	0.36%
99744	Anderson	188	67	255	0.04%
99820	Angoon	374	180	554	0.09%
99557	Aniak/Chuathbaluk/Stony River	477	277	754	0.12%
99558	Anvik	62	43	105	0.02%
99722	Arctic Village	93	64	157	0.03%
99547	Atka	52	26	78	0.01%
99791	Atkasuk	148	103	251	0.04%
99723	Barrow	2,625	1,501	4,126	0.68%
99724	Beaver	59	33	92	0.02%
99559	Bethel/Amautluak	4,005	2,265	6,270	1.03%
99726	Bettles Field	45	17	62	0.01%
99652	Big Lake	2,025	836	2,861	0.47%
99785	Brevig Mission	144	134	278	0.05%
99727	Buckland	202	207	409	0.07%
99729	Cantwell	204	44	248	0.04%
99730	Central	131	29	160	0.03%
99788	Chalkyitsik	62	28	90	0.01%
99561	Chefornak	204	199	403	0.07%
99563	Chevak	400	435	835	0.14%
99732	Chicken	14	7	21	0.00%
99564	Chignik	63	13	76	0.01%
99565	Chignik Lagoon	75	31	106	0.02%
99548	Chignik Lake	77	55	132	0.02%
99566	Chitina	117	49	166	0.03%
99567	Chugiak	5,405	2,248	7,653	1.26%
99733	Circle	70	29	99	0.02%
99568	Clam Gulch	216	74	290	0.05%
99569	Clarks Point	46	28	74	0.01%
99918	Coffman Cove	135	40	175	0.03%
99571	Cold Bay/Nelson Lagoon	101	37	138	0.02%
99572	Cooper Landing	304	66	370	0.06%
99573	Copper Center	835	337	1,172	0.19%
99574	Cordova	1,758	642	2,400	0.39%
99921	Craig	1,272	560	1,832	0.30%
99575	Crooked Creek	70	57	127	0.02%
99736	Deering	85	58	143	0.02%
99737	Delta Junction/Dot Lake/Paxson	2,489	1,160	3,649	0.60%
99755	Denali National Park	173	22	195	0.03%

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
99576	Dillingham/Koliganek/Twin Hills	1,781	947	2,728	0.45%
99738	Eagle	190	56	246	0.04%
99577	Eagle River	14,746	6,509	21,255	3.49%
99917	Edna Bay	25	7	32	0.01%
99578	Eek	164	115	279	0.05%
99579	Egegik	67	20	87	0.01%
99580	Ekwok	69	50	119	0.02%
99825	Elfin Cove	41	8	49	0.01%
99739	Elim	181	128	309	0.05%
99581	Emmonak	436	342	778	0.13%
99725	Ester	591	193	784	0.13%
99583	False Pass	46	19	65	0.01%
99740	Fort Yukon	425	204	629	0.10%
99586	Gakona/Slana	404	124	528	0.09%
99741	Galena	385	204	589	0.10%
99742	Gambell	362	243	605	0.10%
99587	Girdwood	1,338	303	1,641	0.27%
99588	Glennallen	956	389	1,345	0.22%
99589	Goodnews Bay	146	82	228	0.04%
99590	Grayling	120	93	213	0.04%
99826	Gustavus	313	101	414	0.07%
99827	Haines	1,858	585	2,443	0.40%
99743	Healy	673	272	945	0.16%
99950	Hollis/Ketchikan Area	196	64	260	0.04%
99602	Holy Cross	135	101	236	0.04%
99603	Homer	6,524	2,636	9,160	1.51%
99829	Hoonah	750	281	1,031	0.17%
99604	Hooper Bay	526	545	1,071	0.18%
99605	Hope	142	29	171	0.03%
99694	Houston	372	134	506	0.08%
99745	Hughes	45	20	65	0.01%
99746	Huslia	164	109	273	0.04%
99922	Hydaburg	229	119	348	0.06%
99923	Hyder	77	20	97	0.02%
99606	Iliamna	180	104	284	0.05%
99540	Indian/Bird Creek	166	40	206	0.03%
99830	Kake	488	224	712	0.12%
99747	Kaktovik	153	90	243	0.04%
99607	Kalskag	118	109	227	0.04%
99748	Kaltag	152	89	241	0.04%
99608	Karluk	24	13	37	0.01%
99924	Kasaan	6	4	10	0.00%
99609	Kasigluk	294	240	534	0.09%
99610	Kasilof	1,413	520	1,933	0.32%
99611	Kenai	7,812	3,386	11,198	1.84%
99901	Ketchikan	8,488	3,106	11,594	1.91%
99749	Kiana	219	170	389	0.06%
99612	King Cove	330	166	496	0.08%
99613	King Salmon	402	163	565	0.09%
99614	Kipnuk	335	290	625	0.10%

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
99750	Kivalina	199	170	369	0.06%
99925	Klawok	536	208	744	0.12%
99751	Kobuk	53	50	103	0.02%
99615	Kodiak	8,057	3,720	11,777	1.94%
99697	Kodiak	32	14	46	0.01%
99619	Kodiak (USCG Base)	12	0	12	0.00%
99606	Kokhanok	99	63	162	0.03%
99620	Kotlik	305	300	605	0.10%
99752	Kotzebue	1,797	1,171	2,968	0.49%
99753	Koyuk	158	137	295	0.05%
99754	Koyukuk	58	30	88	0.01%
99621	Kwethluk	373	320	693	0.11%
99622	Kwigillingok	206	155	361	0.06%
99757	Lake Minchumina	19	3	22	0.00%
99624	Larsen Bay	71	37	108	0.02%
99625	Levelock	64	42	106	0.02%
99626	Lower Kalskag	169	116	285	0.05%
99756	Manley Hot Springs	86	21	107	0.02%
99628	Manokotak	240	176	416	0.07%
99585	Marshall	196	163	359	0.06%
99627	McGrath	339	161	500	0.08%
99630	Mekoryuk	154	61	215	0.04%
99926	Metlakatla	944	462	1,406	0.23%
99903	Meyers Chuck	22	1	23	0.00%
99758	Minto	163	89	252	0.04%
99631	Moose Pass	179	64	243	0.04%
99632	Mountain Village	428	339	767	0.13%
99633	Naknek	361	154	515	0.08%
99634	Napakiaik	205	164	369	0.06%
99760	Nenana	599	222	821	0.13%
99636	New Stuyahok	279	216	495	0.08%
99690	Nightmute	119	87	206	0.03%
99635	Nikiski	1,609	725	2,334	0.38%
99691	Nikolai	80	26	106	0.02%
99638	Nikolski	18	8	26	0.00%
99639	Ninilchik	787	242	1,029	0.17%
99761	Noatak	262	200	462	0.08%
99762	Nome/Golovin	2,428	1,280	3,708	0.61%
99640	Nondalton	134	80	214	0.04%
99763	Noorvik	351	309	660	0.11%
99764	Northway	206	94	300	0.05%
99789	Nuiqsut	221	189	410	0.07%
99765	Nulato	217	146	363	0.06%
99641	Nunapitchuk	271	217	488	0.08%
99643	Old Harbor	167	100	267	0.04%
99644	Ouzinkie	146	66	212	0.03%
99645	Palmer	12,823	5,768	18,591	3.06%
99647	Pedro Bay	36	19	55	0.01%
99832	Pelican	137	31	168	0.03%
99648	Perryville	75	45	120	0.02%

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
99833	Petersburg	2,359	924	3,283	0.54%
99649	Pilot Point	49	36	85	0.01%
99650	Pilot Station	283	273	556	0.09%
99651	Platinum	29	7	36	0.01%
99927	Point Baker	67	27	94	0.02%
99766	Point Hope	417	308	725	0.12%
99759	Point Lay	114	108	222	0.04%
99836	Port Alexander	57	19	76	0.01%
99653	Port Alsworth	75	39	114	0.02%
99549	Port Heiden	74	48	122	0.02%
99550	Port Lions	184	74	258	0.04%
99734	Prudhoe Bay	31	1	32	0.01%
99655	Quinhagak	338	230	568	0.09%
99767	Rampart	24	4	28	0.00%
99656	Red Devil	30	13	43	0.01%
99768	Ruby	133	73	206	0.03%
99657	Russian Mission	172	157	329	0.05%
99591	Saint George Island	86	48	134	0.02%
99658	Saint Marys	338	283	621	0.10%
99659	Saint Michael	194	172	366	0.06%
99660	Saint Paul Island	338	154	492	0.08%
99661	Sand Point	410	168	578	0.10%
99769	Savoonga	377	267	644	0.11%
99662	Scammon Bay	218	257	475	0.08%
99770	Selawik	410	340	750	0.12%
99663	Seldovia	358	119	477	0.08%
99664	Seward	2,991	1,043	4,034	0.66%
99665	Shageluk	83	51	134	0.02%
99771	Shaktolik	129	70	199	0.03%
99666	Sheldon Point/Nunam Iqua	94	103	197	0.03%
99772	Shishmaref	329	232	561	0.09%
99773	Shungnak	126	109	235	0.04%
99835	Sitka	5,748	2,100	7,848	1.29%
99840	Skagway	660	162	822	0.14%
99667	Skwentna	67	19	86	0.01%
99668	Sleetmute	74	31	105	0.02%
99669	Soldotna	8,962	3,543	12,505	2.06%
99670	South Naknek	96	38	134	0.02%
99671	Stebbins	288	284	572	0.09%
99672	Sterling/Diomedea	1,961	832	2,793	0.46%
99774	Stevens Village	58	33	91	0.01%
99674	Sutton/Chickaloon	720	282	1,002	0.16%
99675	Takotna	32	19	51	0.01%
99676	Talkeetna	1,024	285	1,309	0.22%
99776	Tanacross	59	22	81	0.01%
99777	Tanana	203	99	302	0.05%
99677	Tatitlek	61	32	93	0.02%
99778	Teller	139	97	236	0.04%
99841	Tenakee Springs	93	13	106	0.02%
99779	Tetlin	64	24	88	0.01%

Applicant Mailing Address by City

Zip Code	Municipality	Application Type		Total	% of Total Applications
		Adult	Child		
99919	Thorne Bay	401	149	550	0.09%
99678	Togiak	448	341	789	0.13%
99780	Tok	1,115	466	1,581	0.26%
99637	Toksook Bay	299	257	556	0.09%
99683	Trapper Creek	410	116	526	0.09%
99679	Tuluksak	233	195	428	0.07%
99680	Tuntutuliak	208	165	373	0.06%
99681	Tununak	173	154	327	0.05%
99684	Unalakeet	475	272	747	0.12%
99685	Unalaska	642	261	903	0.15%
99692	Unalaska (Dutch Harbor)	1,023	262	1,285	0.21%
99686	Valdez	2,826	1,130	3,956	0.65%
99781	Venetie	155	67	222	0.04%
99782	Wainwright	330	215	545	0.09%
99783	Wales	88	59	147	0.02%
99928	Ward Cove	1,095	416	1,511	0.25%
99687	Wasilla (see also 99654)	11,931	5,437	17,368	2.86%
99654	Wasilla (see also zip code 99687)	9,938	4,825	14,763	2.43%
99784	White Mountain	120	74	194	0.03%
99693	Whittier	193	42	235	0.04%
99688	Willow	1,590	554	2,144	0.35%
99790	Wiseman	9	7	16	0.00%
99929	Wrangell	1,740	608	2,348	0.39%
99689	Yakutat	469	200	669	0.11%
Total Other Municipalities		186,678	85,933	272,611	44.82%
Office of Public Advocacy¹		599	0	599	0.10%
Health and Social Services¹		0	2,094	2,094	0.34%
Total All Alaska Municipalities		413,327	178,479	591,806	97.31%
West Coast states					
Washington		991	559	1,550	0.25%
Oregon		423	170	593	0.10%
California		694	379	1,073	0.18%
Total West Coast States		2,108	1,108	3,216	0.53%
Other States		7,738	5,434	13,172	2.17%
Total All Applicants		423,173	185,021	608,194	100.00%

¹ Applicants reside around the state, however applications are submitted by the respective agency with the agency's address (Health and Social Services are filed with a Juneau address and Office of Public Advocacy are filed with an Anchorage address).

Dividend Payment Season

The dividend payment season begins well before the first dividend payments are paid to applicants in October. The payment season actually begins in August when the division starts to coordinate direct deposit transactions with banks and financial institutions participating in the direct deposit program.

In September, the division begins the task of calculating the dividend amount that will be announced by the commissioner of Revenue later in the month. Because there are still applications pending review or completion, the division estimates the total number of applicants who will ultimately qualify for a dividend and takes other factors into consideration when calculating the dividend. The dividend calculation is included in the executive summary section of this report.

Immediately following the dividend announcement by the commissioner, the division compiles payment data to go to financial institutions (for direct deposit) and the state Department of Administration (for direct deposit advices and dividend checks). Processing begins before the first payment date in October to allow ample time for printing and mailing the large volume of dividend advices and checks. Direct deposit advices are printed first so that all direct deposit recipients receive notification before the date they are paid in early October. Checks are mailed to eligible applicants in mid-October.

This section includes data and information related to the payment of dividends in 2001. In addition to payment of 2001 dividends, the division paid prior year dividends in 2001 due primarily to clearance of an inventory of 2000 applications resolved through review and appeals. Some prior year dividend were also paid from applications filed by individuals who turned 18 years old and did not receive a dividend during the prior year.

2001 Dividend Payment Activity

	Applicants	% Total
2001 Dividends Paid		
Paid by Direct Deposit		
<i>Full Direct Deposit</i>	386,808	
<i>Partial Direct Deposit</i> ¹	<u>17,439</u>	
Total Paid by Direct Deposit	404,247	69.53%
Paid by Warrant		
<i>Full Payment</i>	139,931	
<i>Partial Payment</i> ¹	<u>18,397</u>	
Total Paid by Warrant	158,328	27.23%
Fully Garnisheed or Assigned ²	<u>18,934</u>	<u>3.26%</u>
Total 2001 Dividends Paid	<u>581,509</u>	<u>100.00%</u>

¹ Applicants receive a partial direct deposit or payment when their dividend is garnisheed and the amount of garnishment is less than the dividend amount.

² Applicants may assign 100% of their dividend, but only to federal, state or municipal agencies.

Direct deposit date: **October 10, 2001**
First batch of checks issued: **October 17, 2001**

Number of checks distributed within the first week of payment:
148,217 (93.6% of all warrants)

Number of checks cancelled (undeliverable): **2,038**

Number of checks for which stop payment requested: **640**

Prior Year Dividend Payment Activity
(2000 and Prior Year Dividends Issued in Calendar Year 2001)

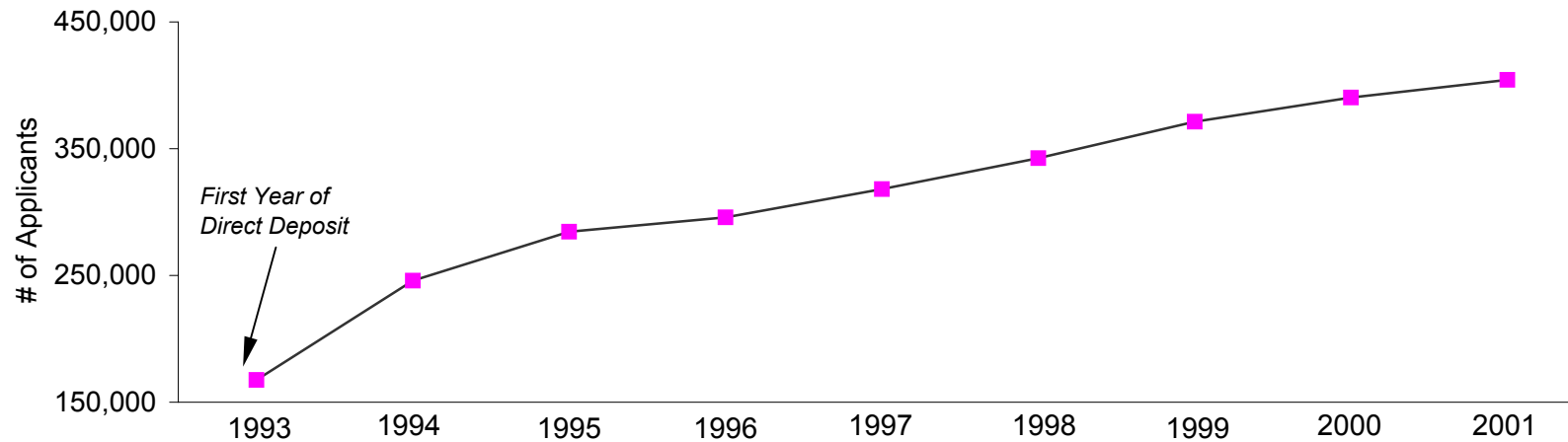
<i>Dividend Year</i>	<i># of Checks</i>	<i>Dividend Amount</i>	<i>Total</i>
2000	6,314	1,963.86	12,399,812.04
1999	248	1,769.84	438,920.32
1998	109	1,540.88	167,955.92
1997	76	1,296.54	98,537.04
1996	70	1,130.68	79,147.60
1995	70	990.30	69,321.00
1994	68	983.90	66,905.20
1993	43	949.46	40,826.78
1992	38	915.84	34,801.92
1991	32	931.34	29,802.88
1990	38	952.63	36,199.94
1989	39	873.16	34,053.24
1988	25	826.93	20,673.25
1987	26	708.19	18,412.94
1986	33	556.26	18,356.58
1985	31	404.00	12,524.00
1984	54	331.29	17,889.66
1983	76	386.15	29,347.40
1982	36	1,000.00	36,000.00
Total	7,426		\$ 13,649,487.71

The division issues dividends for prior years for **two primary reasons**:

1. Most 2000 dividends issued in 2001 resulted from resolution of applications in review or appeal at the close of 2000.
2. Prior year 18-year-old filers. Alaska Statute 43.23.055 authorizes individuals who hadn't received a dividend during their minority to apply for that dividend when they turn 18 or become emancipated. These applicants must meet eligibility requirements and apply for the prior year dividend within one year of their 18th birthday or date of legal emancipation, whichever comes first.

Other reasons: Disabled adults and estates have an extended filing date of one year later than other applicants.

Direct Deposit Data by Dividend Year



Number of Applicants								
Year	Total	Requested Deposit	Qualified for Deposit ²	Dividend Amount	Amount of Direct Deposit	Participating Institutions	Percentage	
							Requested	Qualified
1993	549,022	205,895	167,618	\$949.46	\$159,146,586.28	23	37.50%	30.53%
1994	557,755	285,132	245,911	\$983.90	\$241,951,832.90	26	51.12%	44.09%
1995	562,961	332,224	284,466	\$990.30	\$281,706,679.80	28	59.01%	50.53%
1996	564,303	345,929	295,803	\$1,130.68	\$334,458,536.04	43	61.30%	52.42%
1997	572,998	367,693	318,160	\$1,296.54	\$412,507,166.40	38	64.17%	55.53%
1998	581,751	389,310	342,531	\$1,540.88	\$527,799,167.28	34	66.92%	58.88%
1999 ¹	589,681	407,508	371,262	\$1,769.84	\$649,647,524.81	34	69.11%	62.96%
2000	607,672	443,713	390,312	\$1,963.86	\$755,128,494.87	33	73.02%	64.23%
2001	608,194	458,848	404,247	\$1,850.28	\$735,554,215.65	33	75.44%	66.47%
Total	5,194,337	3,236,252	2,820,310	\$12,475.74	\$4,097,900,204.03		62.30%	54.30%

Note 1: Beginning 1999, Permanent Fund Dividend Division implemented partial direct deposit.
For 1993 through 1998, applicants qualified for direct deposit only if they received the full dividend amount.

Note 2: Applicants may not qualify for direct deposit because their bank account was closed or their direct deposit information was incomplete. (For 1993 through 1998, applicants did not qualify for direct deposit if they were garnisheed).

Direct Deposit Summary

	<u>Institution</u>	<u># Deposits</u>	<u>Amount of Deposits</u>	<u>% Total Amount</u>
1	Alaska USA FCU	131,646	\$ 239,408,672.95	32.55%
2	Wells Fargo Bank Alaska	91,128	165,823,327.68	22.54%
3	First National Bank Alaska	44,306	80,703,095.22	10.97%
4	Credit Union 1	27,287	49,631,328.99	6.75%
5	Denali Alaskan FCU	21,015	38,108,403.03	5.18%
6	Matanuska Valley FCU	16,435	29,920,842.17	4.07%
7	Key Bank of Alaska	12,980	23,694,811.23	3.22%
8	Northrim Bank	9,180	16,650,267.99	2.26%
9	Alaska State Employees FCU	7,097	12,881,262.47	1.75%
10	Northern Schools FCU	6,498	11,844,737.24	1.61%
11	First Bank	5,838	10,627,498.44	1.44%
12	Alaska Pacific Bank	4,844	8,827,289.37	1.20%
13	Denali State Bank	3,805	6,906,481.38	0.94%
14	Mt McKinley Mutual Savings Bank	3,788	6,897,756.02	0.94%
15	Military and Civilian FCU	3,600	6,590,274.48	0.90%
16	North Country Credit Union	2,743	4,948,049.57	0.67%
17	Tongass FCU	2,224	4,069,669.26	0.55%
18	Advancial FCU	2,026	3,737,205.84	0.51%
19	First Interstate Bank of Alaska	1,417	2,582,389.45	0.35%
20	Northern Skies FCU	1,381	2,497,757.92	0.34%
21	Charles Schwab	1,253	2,309,235.38	0.31%
22	ALPS FCU	953	1,748,487.85	0.24%
23	Alaska Airlines Employees FCU	687	1,249,562.61	0.17%
24	Morgan Stanley Dean Witter	648	1,195,391.40	0.16%
25	Alaska District Engineers FCU	638	1,174,628.23	0.16%
26	Merrill Lynch	544	1,004,063.04	0.14%
27	City of Fairbanks FCU	135	246,074.38	0.03%
28	TD Waterhouse	61	110,288.87	0.01%
29	UBS/PaineWebber	54	98,753.11	0.01%
30	AAL Capital Management	35	64,759.80	0.01%
31	First Union Securities	1	1,850.28	0.00%
Total All Institutions		404,247	\$735,554,215.65	100.00%

FCU = Federal Credit Union

Note: Salomon Smith Barney and Edward Jones Investments did not receive direct deposit transactions in 2001 due to technical problems in routing transactions to those companies.

386,808 or 95.6% of direct deposits were for the full dividend amount (\$1,850.28).
The remainder (17,439) of direct deposits were for partial dividend amounts resulting from garnishments against the applicant's dividend.

Dividend Garnishments Summary

Under state statutes, up to 80% of a dividend may be garnisheed except that a governmental agency may garnishee up to 100% of a dividend. Any amount in excess of the total amount garnisheed is paid to the applicant.

Garnishment Requests						
(Sorted by Amount Paid)	Submitted		Paid			Primary reason
Top Ten Garnishors	# Records	Amount	# Records	Amount	Average	
Child Support Enforcement Division	12,510	\$69,366,761.51	10,524	\$15,026,258.23	\$1,427.81	Delinquent child support payments
Postsecondary Education	8,600	56,805,905.80	6,886	10,492,670.07	1,523.77	Delinquent state student loan payments
Alaska Clerk of the Court	18,855	103,564,015.35	9,768	10,373,077.54	1,061.94	Small claims, debts and restitution
Internal Revenue Service	8,951	35,319,990.52	6,682	7,790,031.03	1,165.82	Delinquent federal income tax liabilities
Municipality of Anchorage	55,062	8,972,859.99	26,090	3,122,912.20	119.70	Fines, delinquent taxes, attorney fees
Department of Law	35,353	9,991,827.88	15,861	2,930,867.86	184.78	Fines, attorney fees, prison costs
Department of Labor and Workforce Dev.	3,054	4,016,094.50	2,020	1,467,606.03	726.54	Delinquent employment tax liabilities
U.S. Bankruptcy Court	325	601,341.00	299	547,522.94	1,831.18	Bankruptcy estate liabilities
Department of Health and Social Services	504	814,114.82	296	192,398.37	649.99	Public assistance fraud repayments
City and Borough of Juneau	1,394	625,556.97	689	168,853.39	245.07	Fines, delinquent taxes, attorney fees
Total of Top Ten Garnishors	144,608	\$290,078,468.34	79,115	\$52,112,197.66	\$658.69	
Total of Other Garnishors	3,051	\$5,645,204.28	1,948	\$470,624.46	\$241.59	
Total of All Garnishors	147,659	\$295,723,672.62	81,063	\$52,582,822.12	\$648.67	

Dividend Assignments Summary

State statutes permit applicants to assign their dividend to a government agency or regional housing authority created under Alaska Statute 18.55.996. Any amount in excess of liability due the assigned agency is paid to the applicant.

Top Ten Assignees	Assignment Requests					Primary reason
	Submitted		Paid			
	# Records	Amount	# Records	Amount	Average	
Clerk of the Court	948	\$1,184,204.37	637	\$676,080.24	\$1,061.35	Restitution, fines
Office of Alcoholism and Drug Abuse	827	1,087,269.02	419	475,452.49	1,134.73	Cost of rehabilitation
Tlingit-Haida Regional Housing	243	360,686.86	219	318,342.57	1,453.62	Mortgage payments
AVCP ¹ Housing Authority	227	340,514.06	205	299,033.42	1,458.70	Mortgage payments
State Division of Investments	184	317,356.36	163	281,437.35	1,726.61	Bristol Bay disaster loan payments
Department of Health and Social Services	244	381,315.05	170	251,027.87	1,476.63	Restitution to crime victims, fines
Kodiak Island Housing	113	194,970.14	106	179,245.83	1,691.00	Mortgage payments
Bering Straits Regional Housing	115	168,499.82	108	155,266.53	1,437.65	Mortgage payments
Bristol Bay Housing	81	144,620.31	73	124,334.19	1,703.21	Mortgage payments
Department of Labor	131	187,515.95	94	121,956.05	1,297.40	Delinquent unemployment tax liabilities
Total of Top Ten Assignees	3,113	\$4,366,951.95	2,194	\$2,882,176.54	\$1,313.66	
Total of Other Assignees	1,135	\$616,499.69	1,031	\$1,199,864.77	\$1,163.79	
Total of All Assignees	4,354	\$4,983,451.64	3,225	\$4,082,041.31	\$1,265.75	

¹ Association of Village Council Presidents

University of Alaska College Savings Plan Contributions

Year	# Applicants with Deduction	Total Contributions
1991	5,018	\$ 2,329,943.62
1992	5,490	2,507,537.40
1993	5,925	2,806,199.41
1994	5,905	2,897,904.88
1995	5,405	2,670,684.24
1996	4,945	2,790,779.51
1997	4,426	2,861,877.87
1998	3,468	2,655,048.28
1999	3,663	3,225,384.06
2000	3,766	3,681,902.17
2001	<u>4,464</u>	<u>4,107,056.79</u>
Total	<u>52,475</u>	<u>\$ 32,534,318.23</u>

Legislation establishing the Alaska Education Trust Fund (AS 14.40.807) and authorizing an allowance for applicants to contribute 50% of their dividend to the fund was passed in 1990. The name of the fund was changed in 1991 to the Advance College Tuition (ACT) Payment Fund. The ACT checkoff first appeared on 1991 dividend applications.

In fall 2001, the University of Alaska developed the UA College Savings Plan program as the main program under which persons make contributions toward advanced college tuition costs. The UA College Savings Plan provides different investment strategies to individuals making contributions.

Dividend Information Offices

The division's dividend information offices perform crucial services for applicants who need assistance with their applications or have questions regarding the dividend program. Information offices are located in Anchorage, Fairbanks and Juneau. The offices help tens of thousands of Alaskans through walk-in, telephone and e-mail contact.

Peak seasons for the information offices are beginning of January through March (filing season) and September through October (dividend payment season).

In January through March, the offices receive thousands of applications from walk-ins. Employees assist applicants with questions they have about completing applications and provide information about the dividend program. The highest volume of filing occurs the first two weeks of the January and last two weeks of March.

In September through October, employees field inquiries from applicants who want to make sure they are on file and accepted for dividend payment, and those who have questions regarding their dividend, particularly those who are garnisheed and have not received their dividend.

Although activities peak during these times of year, employees still receive thousands of contacts in the off-season. Contacts during the off-season are primarily from applicants who are completing their application because they submitted an incomplete application; either they didn't answer questions, failed to include requested information, or did not include sufficient documentation with their original application.

This section includes data and information related to telephone and counter activities for 2001 and a comparison to 2000 activities.

Dividend Information Office Activity Summary

	Information Office			Total
	Anchorage	Juneau	Fairbanks	
Telephone Calls	64,566	38,547	9,353	112,466
Counter Contacts	36,864	5,857	13,482	56,203
Documents Processed				
Applications received	31,502	7,085	8,417	47,004
Changes of address	14,363	7,741	1,854	23,958
Requests for additional information	5,284	1,085	3,344	9,713
Direct deposit withdrawals/changes	2,599	862	3,280	6,741
Requests to stop payment of check	27	655	0	682
Total Documents Processed	53,775	17,428	16,895	88,098
Correspondence				
E-mail responses	1,427	20	24,553	26,000
Written responses to applicant letters	2,297	1,630	321	4,248
Dividend income verifications ¹	2,566	2,367	1,209	6,142
Telephone responses to applicant letters	340	680	351	1,371
Total Correspondence	6,630	4,697	26,434	37,761

Number of toll free (1-800) calls received: **85,972**
(includes calls made outside of business hours to message service)

Number of times applicants checked their application status on the Internet: **371,565**

¹Dividend income verifications are requests from agencies, i.e. Alaska Housing Finance Corporation (low-income housing), for confirmation that the applicant received a dividend. The verifications are used by agencies to determine eligibility for their programs.

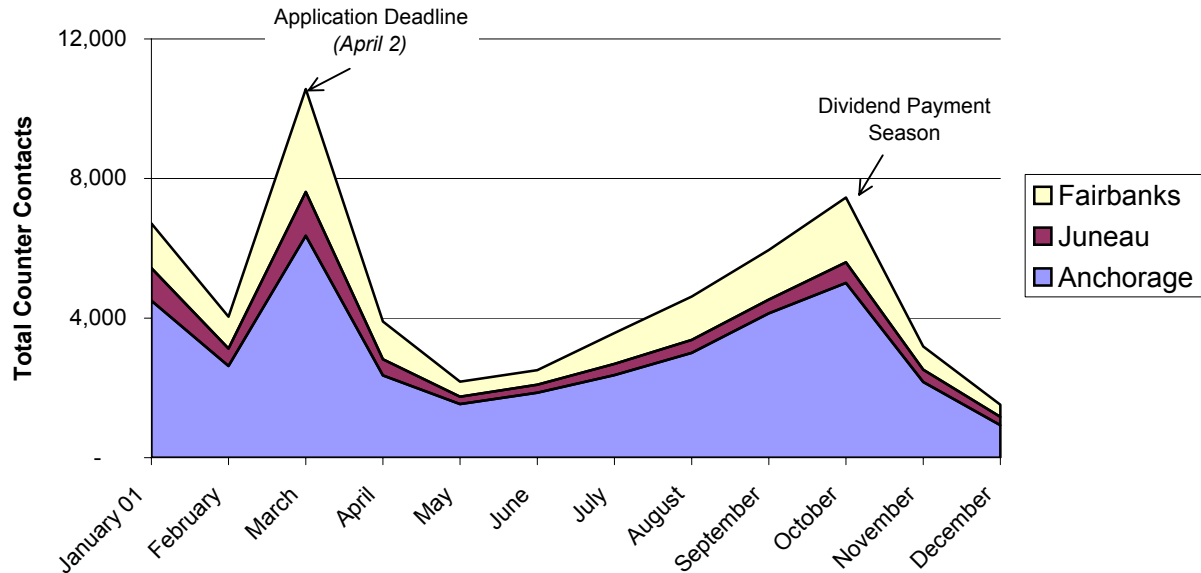
Summary of Questions Answered by Telephone

Questions regarding	Total	Dividend Information Office		
		Anchorage	Juneau	Fairbanks
Status of application	29,345	17,898	8,658	2,789
Status of an application in review	13,837	8,932	4,027	879
Direct deposit	10,926	5,798	4,164	964
Eligibility	10,835	5,311	5,216	307
Address change	7,946	5,395	1,982	568
When will the applicant get their check	7,549	3,637	2,967	944
Receipt of documentation submitted	6,357	4,105	1,894	359
Garnishments or attachments	5,703	3,382	1,890	430
How to complete an application or form	3,953	1,115	2,166	672
Status of an application in appeal	1,726	885	629	213
Why an application was denied	1,659	629	956	75
Miscellaneous	1,616	371	1,175	70
Birth certificate	1,519	1,000	375	144
Receipt card	1,438	1,013	313	113
How to complete a supplemental schedule	1,139	1,017	49	72
E-mail/Internet	1,094	1,001	0	93
Request for forms	921	371	497	52
IRS requirements	609	369	171	69
Stop payment on a check	608	385	209	14
Why a person is not on file as having filed	535	201	221	113
Deceased applicant	509	296	179	33
Child's application when two or more people filed for the child	507	313	167	26
Social Security Number problem	489	348	131	10
Requirements for being in Alaska (when an applicant is absent)	368	284	71	13
Absences and whether they are allowable for eligibility	298	92	83	123
Amount of the dividend for current or prior year	296	146	81	69
Advanced College Tuition program	235	66	87	82
Fraud tips	201	108	69	24
Eligibility for persons who are not U.S. citizens	193	73	91	29
Other	57	23	31	3
Total	112,466	64,566	38,547	9,353

Dividend Information Office Monthly Activity

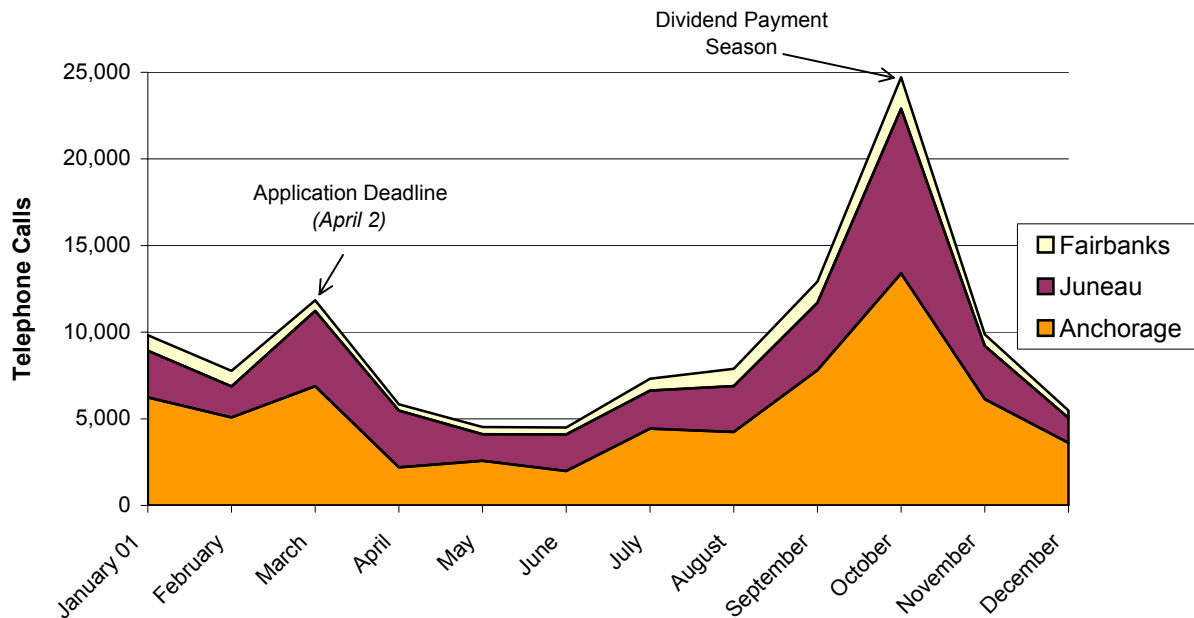
2001 Counter Contacts

Information office employees assist thousands of applicants who walk into the local offices. During 2001, employees assisted about 56,200 applicants.



2001 Telephone Calls

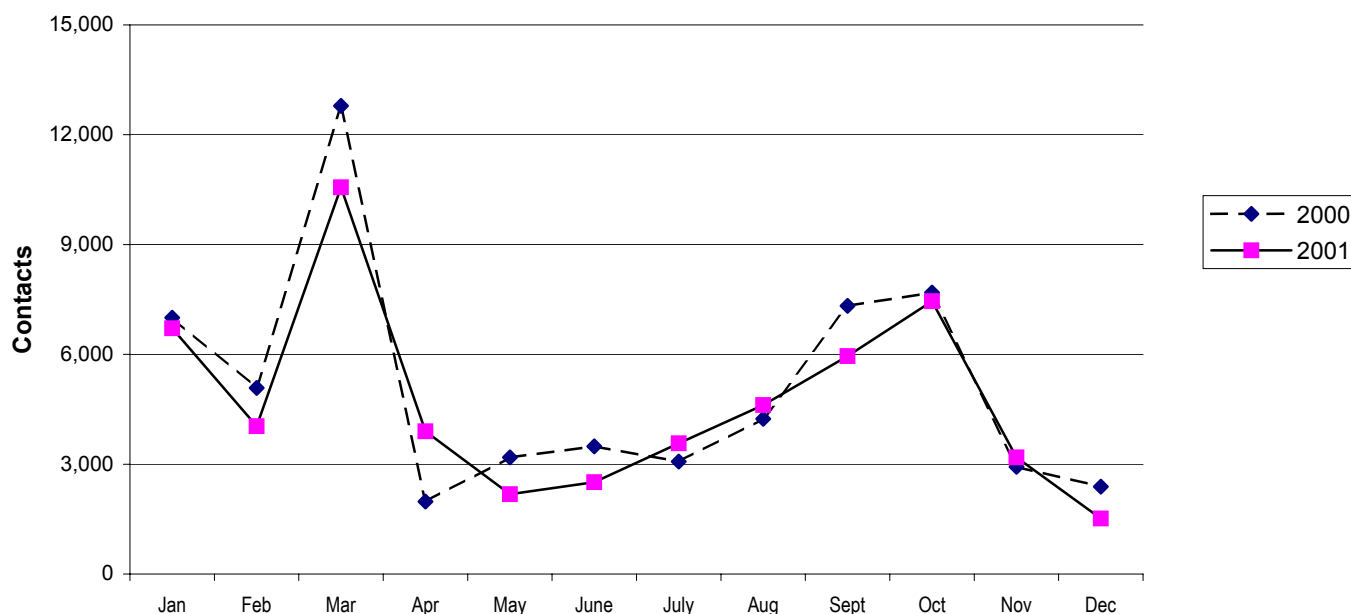
Information office employees respond to thousands of telephone calls each year from applicants requesting assistance. During 2001, employees answered about 112,500 calls.



Two-Year Comparison of Information Office Activity

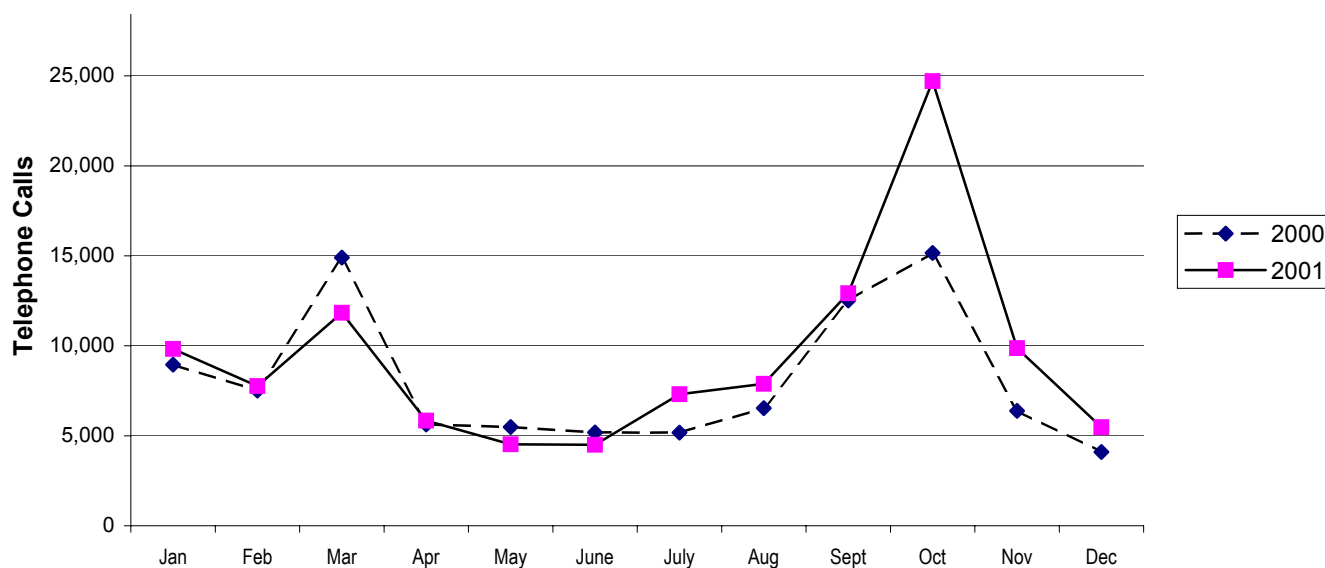
Counter Contacts

Total counter contacts for 2000 and 2001 were approximately 60,100 and 56,200, respectively. The decrease in counter contacts was related to new processing procedures that resulted in less correspondence with applicants.



Telephone Calls

Total telephone calls for 2000 and 2001 were approximately 97,500 and 112,500, respectively. The increase in telephone activity was the result of the division issuing checks one week following direct deposit day rather than the following day as was done in 2000. Checks were issued one week following direct deposit to allow processing time for direct deposit related transactions.



Dividend Enforcement, Review and Appeals

The Dividend Enforcement, Review and Appeals Unit works inventories of applications that require further scrutiny by the division and appeals from applicants whose dividend was denied.

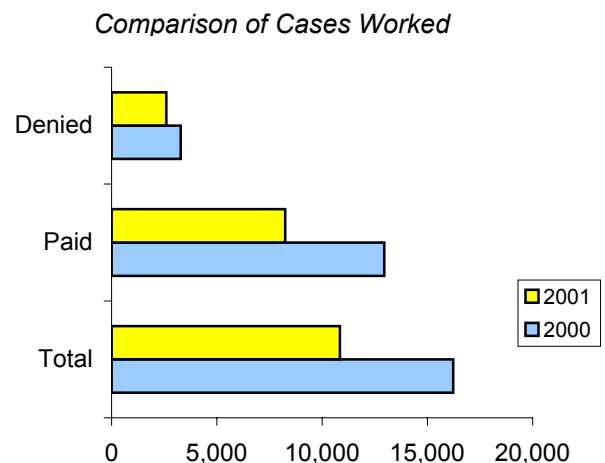
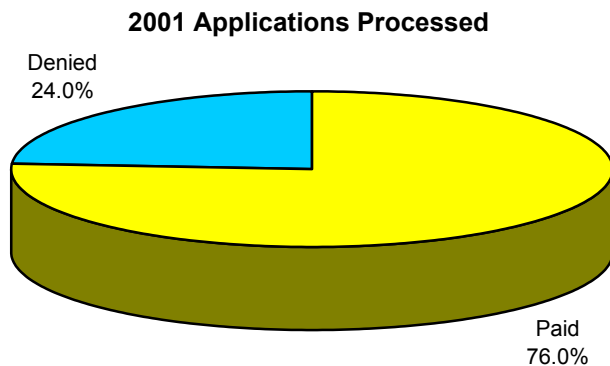
Employees review individual applications flagged during application processing. Employees make eligibility determinations from information submitted with the application and subsequent correspondence with applicants. They consider residency, intent to remain an Alaska resident, absences and physical presence in the state when making determinations. If review staff determines that an individual is not eligible for a dividend, the employee will issue a decision letter notifying the applicant that his or her dividend application has been denied. The letter also notifies the applicant of their right to appeal the decision.

Employees assigned appeals caseloads conduct informal appeal conferences for applicants who disagree with their denial. Employees review each appeal and develop facts and information relating to matters in dispute by the applicant. They issue written decisions to applicants upon conclusion of an informal conference. If the applicant disagrees with the informal conference decision, the applicant may request a formal hearing. A designated employee represents the division at formal hearings.

The unit also fields fraud tips from individuals who are suspicious of an applicant's eligibility to receive a dividend.

Review Caseload Activity

2000 Applications				2001 Applications			
	Paid	Denied	Total		Paid	Denied	Total
Jan	0	0	0	Jan	2	0	2
Feb	1	0	1	Feb	55	0	55
Mar	151	8	159	Mar	95	4	99
Apr	1,220	192	1,412	Apr	173	15	188
May	1,553	192	1,745	May	497	85	582
Jun	1,504	301	1,805	Jun	761	129	890
Jul	1,200	318	1,518	Jul	689	194	883
Aug	1,688	442	2,130	Aug	1,623	292	1,915
Sep	1,561	382	1,943	Sep	1,006	359	1,365
Oct	1,795	453	2,248	Oct	1,405	390	1,795
Nov	1,289	506	1,795	Nov	937	572	1,509
Dec	983	485	1,468	Dec	1,001	560	1,561
Processed in 2000	12,945	3,279	16,224	Processed in 2001	8,244	2,600	10,844
Processed in 2001	4,301	5,658	9,959	% Paid/Denied	76.0%	24.0%	
Total Processed	17,246	8,937	26,183	Ending Inventory			5,796
% of Paid/Denied	65.9%	34.1%	100.0%	Total Audit Cases			16,640

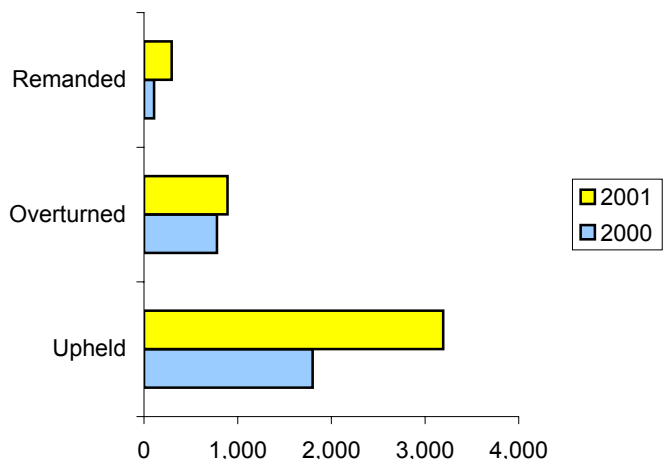
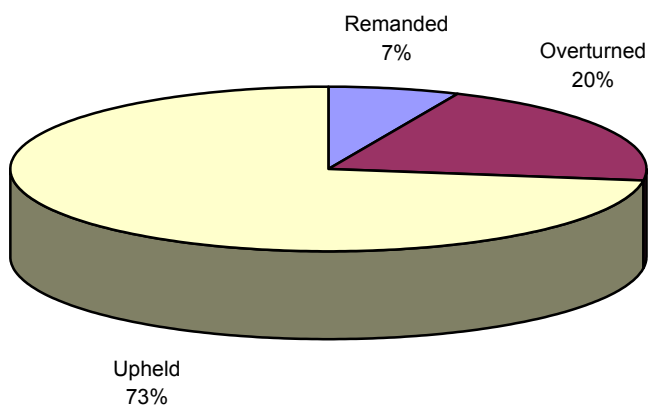


Appeals Caseload Activity

Resolution of Cases Worked in 2000 and 2001 - Includes Different Dividend Years

	Remanded		Overtured		Upheld		Total	
	2000	2001	2000	2001	2000	2001	2000	2001
Jan	16	3	117	31	369	64	502	98
Feb	14	6	118	53	302	167	434	226
Mar	10	13	106	35	174	150	290	198
Apr	5	10	71	24	112	200	188	234
May	10	5	58	54	106	154	174	213
Jun	11	12	28	17	94	101	133	130
Jul	0	11	52	60	36	199	88	270
Aug	15	23	72	134	52	366	139	523
Sep	10	53	37	170	68	420	115	643
Oct	8	63	39	86	166	211	213	360
Nov	3	69	29	106	123	762	155	937
Dec	5	28	51	122	199	399	255	549
Total	107	296	778	892	1,801	3,193	2,686	4,381
	4%	7%	29%	20%	67%	73%	100%	100%

<i>Number of Cases to Formal Appeal</i>	570	543
<i>% of Cases to Formal Appeal</i>	32%	17%



Inventory of cases at end of 2001: **1,166**
 Oldest case at end of 2001: **6 months**