

# PERMANENT FUND DIVIDEND DIVISION

## ANNUAL REPORT 2018

*State of Alaska, Department of Revenue*



Eldred Rock Lighthouse  
Southeast Alaska  
Photo by Alysha Reeves

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# DIVIDEND SUMMARY

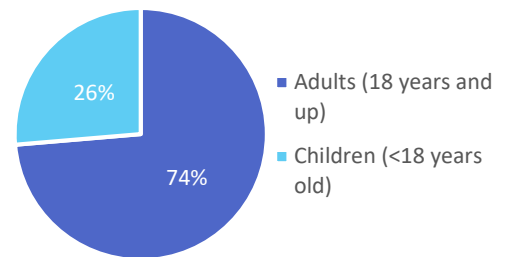
The 2018 Permanent Fund Dividend (PFD) amount was **\$1,600.00** for each of the **639,247** qualified applicants, totaling a distribution of roughly **\$1,022,795,200** by the end of the year.

## DIVIDEND OVERVIEW

During the 2018 calendar year, the Division received 670,759 total PFD applications. This number includes all valid applications, invalid, duplicate, withdrawn, applications for prior year dividends, and applications submitted solely to establish sponsor eligibility. If we remove all the invalid, duplicate, and withdrawn applications, the division received a total of 664,310 valid applications.

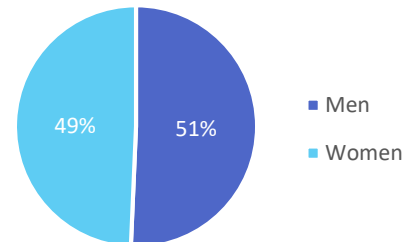
### Applicants by Age (valid 2018 dividend only)

| Group                    | Filed   | %       |
|--------------------------|---------|---------|
| Adults (18 years and up) | 490,681 | 73.86%  |
| Children (<18 years old) | 173,629 | 26.14%  |
| Total                    | 664,310 | 100.00% |



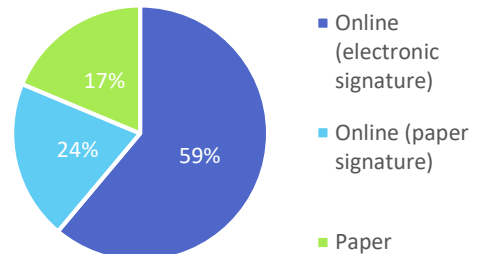
### Applicants by Gender (valid 2018 dividend only)

| Group | Filed   | %       |
|-------|---------|---------|
| Men   | 335,596 | 50.52%  |
| Women | 328,714 | 49.48%  |
| Total | 664,310 | 100.00% |



### Applicants by Filing Method (valid 2018 dividend only)

| Method                        | Filed   | %       |
|-------------------------------|---------|---------|
| Online (electronic signature) | 394,128 | 59.33%  |
| Online (paper signature)      | 158,752 | 23.90%  |
| Paper                         | 111,430 | 16.77%  |
| Total                         | 664,310 | 100.00% |



# DIVIDEND SUMMARY

## DIVIDEND CALCULATION

In 2018, the dividend amount was determined through the Legislative process. Estimated applicant numbers are used because eligibility determinations have not been completed for all applications at the time the funds are requested from the Permanent Fund Corporation. A number of these applications will be determined as payable after continued processing. Also, some applicants have filing due dates extended until March 31, 2018, such as the estate and disabled applications.

### Amount Available for Dividends

|   |                    |                           |
|---|--------------------|---------------------------|
| FY 19 PFD Fund Beginning Balance                      | \$41,729,298.20    |                           |
| Expenditures to date                                  | \$(175,000.00)     |                           |
| PFD Fund Balance as of September 1, 2018              |                    | \$41,554,298.20           |
| Transfer from Permanent Fund Corporation              |                    |                           |
| Permanent Fund Earnings (5-year average)              | \$1,020,510,000.00 |                           |
| Less Appropriations ( <i>see below</i> )              | \$(38,619,600.00)  |                           |
| Net Transfer from Permanent Fund Corporation          |                    | \$981,890,400.00          |
| Reductions ( <i>see below</i> )                       |                    | \$(647,947.27)            |
| <b>Total Amount Available for Dividends</b>           |                    | <b>\$1,022,796,750.93</b> |
| <b>Total estimated number of eligible applicants:</b> | <b>639,247</b>     |                           |

### Appropriations and Reductions Detail

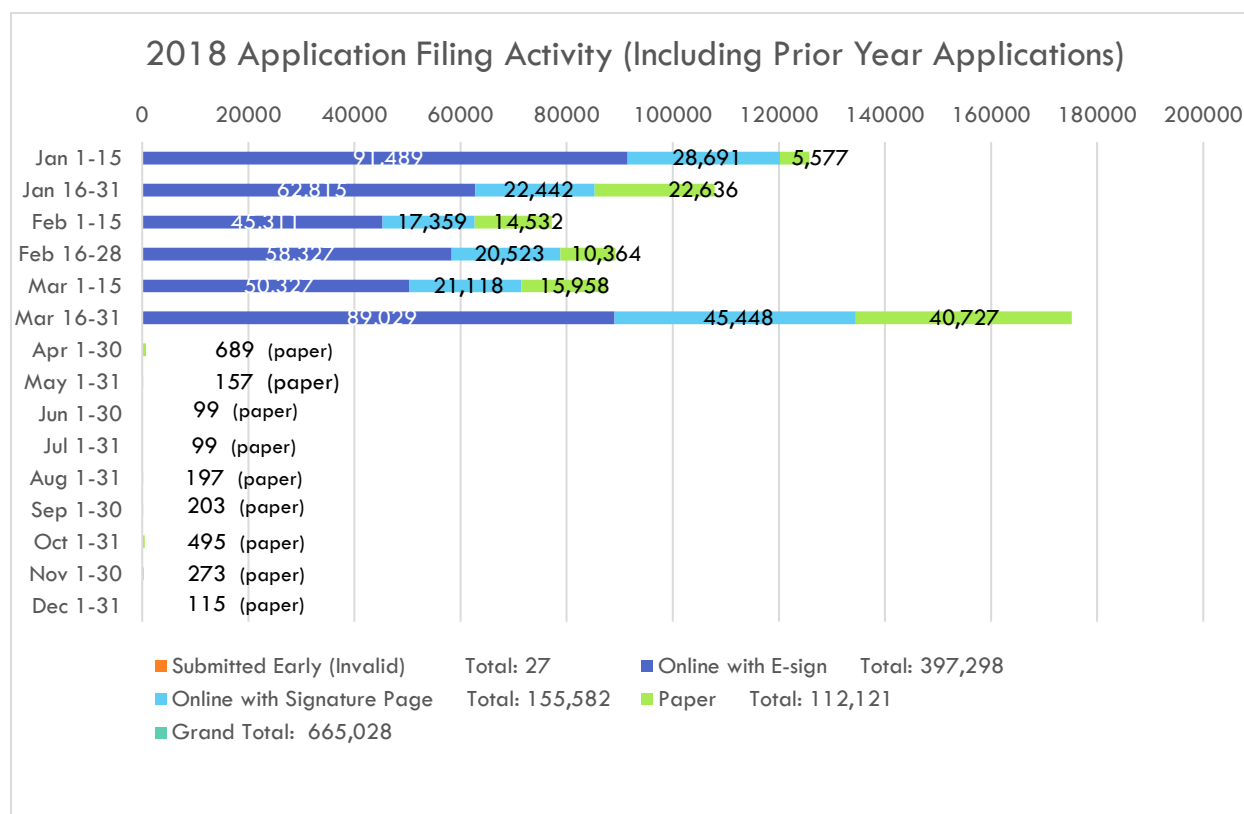
#### Appropriations

|  |                 |                        |
|--|-----------------|------------------------|
| Department of Health and Social Services             |                 |                        |
| Hold-Harmless Provision for Public Assistance        | \$17,724,700.00 |                        |
| Department of Corrections                            |                 |                        |
| Physical Health Care                                 | \$11,063,300.00 |                        |
| Legislature HB216                                    | \$251,400.00    |                        |
| Fund Capitalization HB216                            | \$178,700.00    |                        |
| Total Department of Corrections                      | \$11,493,400.00 |                        |
| Department of Revenue, PFD Division                  |                 |                        |
| Administrative Cost                                  | \$8,323,000.00  |                        |
| Total Department of Revenue, PFD Division            | \$8,323,000.00  |                        |
| Department of Administration                         |                 |                        |
| Violent Crimes Compensation Board                    | \$1,078,500.00  |                        |
| <b>Total Appropriations</b>                          |                 | <b>\$38,619,600.00</b> |
| Reductions   |                 |                        |
| Reserve for Prior Year Dividend Liabilities          | \$223,817.27    |                        |
| Reserve for 18-Year-Old Applications for Prior Years | \$378,130.00    |                        |
| Reserve for Resource Rebate Payments                 | \$46,000.00     |                        |
| <b>Total Reductions</b>                              |                 | <b>\$647,947.27</b>    |
| <b>Total Appropriations and Reductions Detail</b>    |                 | <b>\$39,267,547.27</b> |

# APPLICANT FILING ACTIVITY

The application filing period runs from **January 1<sup>st</sup> through March 31<sup>st</sup>** each year. The table below contains detailed numbers gathered during the 2018 filing season, and overall totals for the remainder of the year. Submitting an application online is only available during that time. Paper applications must be received by the Division or postmarked before the end of the filing period to be considered timely.

The total applications received and processed by the Division in 2018 totaled **670,759**, but the filing activity shown below excludes applications that were determined invalid as duplicates, the incorrect type for the applicant, or submitted solely to establish sponsor eligibility, as well as applications received before the first acceptable filing date. (It does include applications received for Dividend Years other than 2018)



# APPLICANT FILING ACTIVITY

## REPORTED ABSENCES

Dividend applicants are required to disclose to the Division all absences from the state of Alaska that exceed 90 total days during the qualifying year. The qualifying year for the 2018 Dividend was from Jan. 1, 2017 to Dec. 31, 2017.

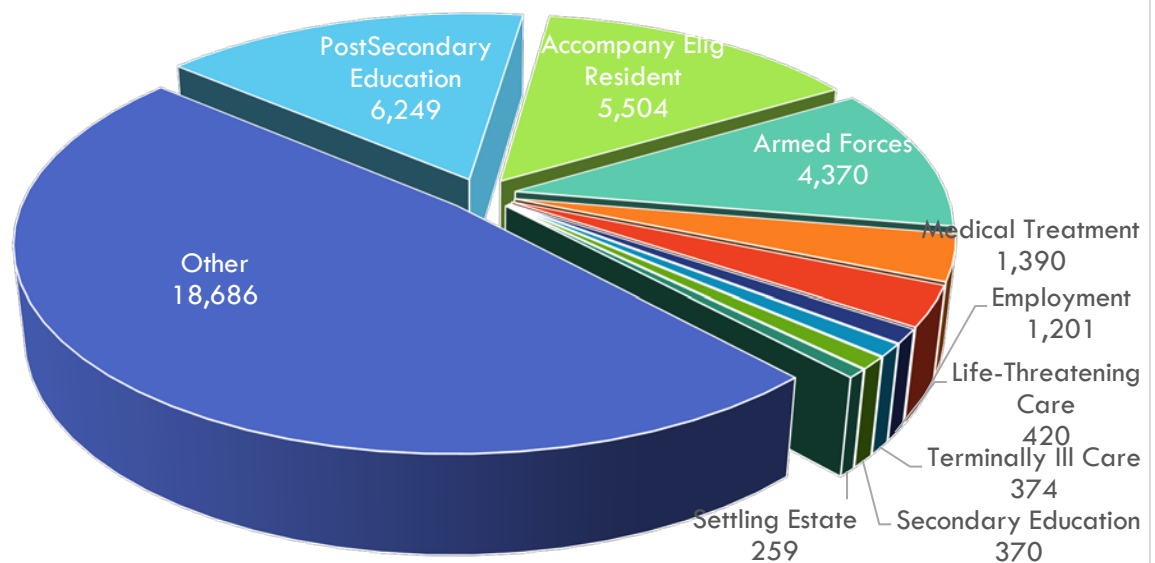
Applicants can claim more than one type of absence, but reported absences cannot overlap each other. Therefore, each day of absence can be reported under only one absence type.

Some absence types only apply to ADULT applicants, others only to CHILDREN, and others to either group.

### Top Reasons Why Alaskans Were Absent During the Qualifying Year (2017):

- Other (now includes vacation) -- 18,686 applicants reported
- Post Secondary Education (Full time college) -- 6,249
- Accompanying an Eligible Resident -- 5,504
- Armed Forces -- 4,370
- Medical Treatment -- 1,390

Top 10 Applicant Reported Absences in 2018



# APPLICANT FILING ACTIVITY

Reported absences shown are for 2018 Dividend applications only, representing absences during the 2017 calendar year.

| Absence Reason   | Applicants Answering Between<br>91—180 total days absent |       |              | Applicants Answering Over<br>180 total days absent |       |            | Grand Total |
|--|--|-------|--------------|--|-------|------------|-------------|
|  | 91-180   |       | 91-180 Total | >180   |       | >180 Total |             |
|  | ADULT  | CHILD |              | ADULT  | CHILD |            |             |
| Accompanied an Alaska resident who was eligible for a PFD            | 481  | 976   | 1,457        | 1,343  | 2,704 | 4,047      | 5,504       |
| U.S. Armed Forces active duty  | 1,274  | --    | 1,274        | 3,096  | --    | 3,096      | 4,370       |
| Served as a member of Alaska's Congressional delegation or staff     | 10   | --    | 10           | 32   | --    | 32         | 42          |
| Sought Employment outside of the state                               | 796  | --    | 796          | 405  | --    | 405        | 1,201       |
| Absent as part of a Legal Custody agreement                          | --   | 126   | 126          | --   | 57    | 57         | 183         |
| Cared for a direct relative with a critical life-threatening illness | 306  | 24    | 330          | 88   | 2     | 90         | 420         |
| Received continuous Medical Treatment                                | 959  | 64    | 1,023        | 305  | 62    | 367        | 1,390       |
| Served aboard a Merchant Marine Vessel                               | 35   | --    | 35           | 33   | --    | 33         | 68          |
| No reason specified  | 20   | 4     | 24           | 38   | 14    | 52         | 76          |
| Trained or competed as a U.S. Olympic Team member                    | 4  | --    | 4            | 6  | --    | 6          | 10          |
| Other, including business & vacation                                 | 13,602   | 972   | 14,574       | 3,569  | 543   | 4,112      | 18,686      |
| Served as a federal Peace Corps volunteer                            | 6  | --    | 6            | 21   | --    | 21         | 27          |
| Enrolled as a full-time student (Postsecondary Education)            | 2,399  | 15    | 2,414        | 3,832  | 3     | 3,835      | 6,249       |
| Enrolled as a full-time student (grades 7-12)                        | 60   | 157   | 217          | 61   | 92    | 153        | 370         |
| Settled the Estate of a deceased relative                            | 204  | --    | 204          | 55   | --    | 55         | 259         |
| Employed by the State of Alaska                                      | 96   | --    | 96           | 14   | --    | 14         | 110         |
| Student Fellowship sponsored by the U.S. DOE                         | 26   | --    | 26           | 12   | --    | 12         | 38          |
| Cared for a terminally ill family member                             | 241  | 8     | 249          | 124  | 1     | 125        | 374         |
| Unknown Absence  | 1  | 0     | 1            | 0  | 0     | 0          | 1           |

# APPLICANT FILING ACTIVITY

## APPLICATION TYPES AND COUNTS

The Division classifies applications by type for ease of distribution and updating of forms.

Note:

- Total applications shown below include applications for dividends prior to 2018.
- Eligible Prior Year Applications for 18-year-old filers: Under regulation 15 AAC 23.133, an individual who has reached majority or who is an emancipated minor, may apply for a prior year dividend. An individual who qualifies must meet all eligibility requirements for the respective prior year(s) and must file before the individual reaches 20 years of age. See Alaska Statute 43.23.055(3).

| Dividend Filing Activity  |         |  |                |
|---|---------|--|----------------|
| Application Type and Amount   |         |  |                |
| Adult Applications  | Amount  | Child Applications                             | Amount         |
| Adult Online  | 400,803 | Child Online                                   | 145,123        |
| Adult Paper   | 84,171  | Child Paper                                    | 25,071         |
| Adult Refile (After filing deadline)  | 404     | Child Refile (After filing deadline)           | 128            |
| Application on Behalf of Another Adult (online and paper)   | 2,538   | Child in Custody of Health and Social Services | 3170           |
| Disabled Individual   | 282     | Estate of Deceased Child                       | 23             |
| Estate of Deceased Adult  | 915     | Child Application filed by Tribal Court        | 83             |
| Office of Public Advocacy   | 1,568   |  |                |
| <b>Total Valid Adult Applications</b>   |         |  | <b>490,650</b> |
| <b>Total Valid Child Applications</b>   |         |  | <b>173,629</b> |
| <b>Prior Year 18-Year-Old Filers (any dividend year)</b>  |         |  | <b>31</b>      |
| <b>All other Prior-year Dividend Applications</b>   |         |  | <b>718</b>     |
| <b>Total Valid Applications (any dividend year)</b>   |         |  | <b>665,028</b> |
| <b>Invalid, Duplicate, Withdrawn, or Applications Submitted Solely to Establish Sponsor Eligibility</b> |         |  | <b>5,731</b>   |
| <b>Total Applications received during 2018</b>  |         |  | <b>670,759</b> |



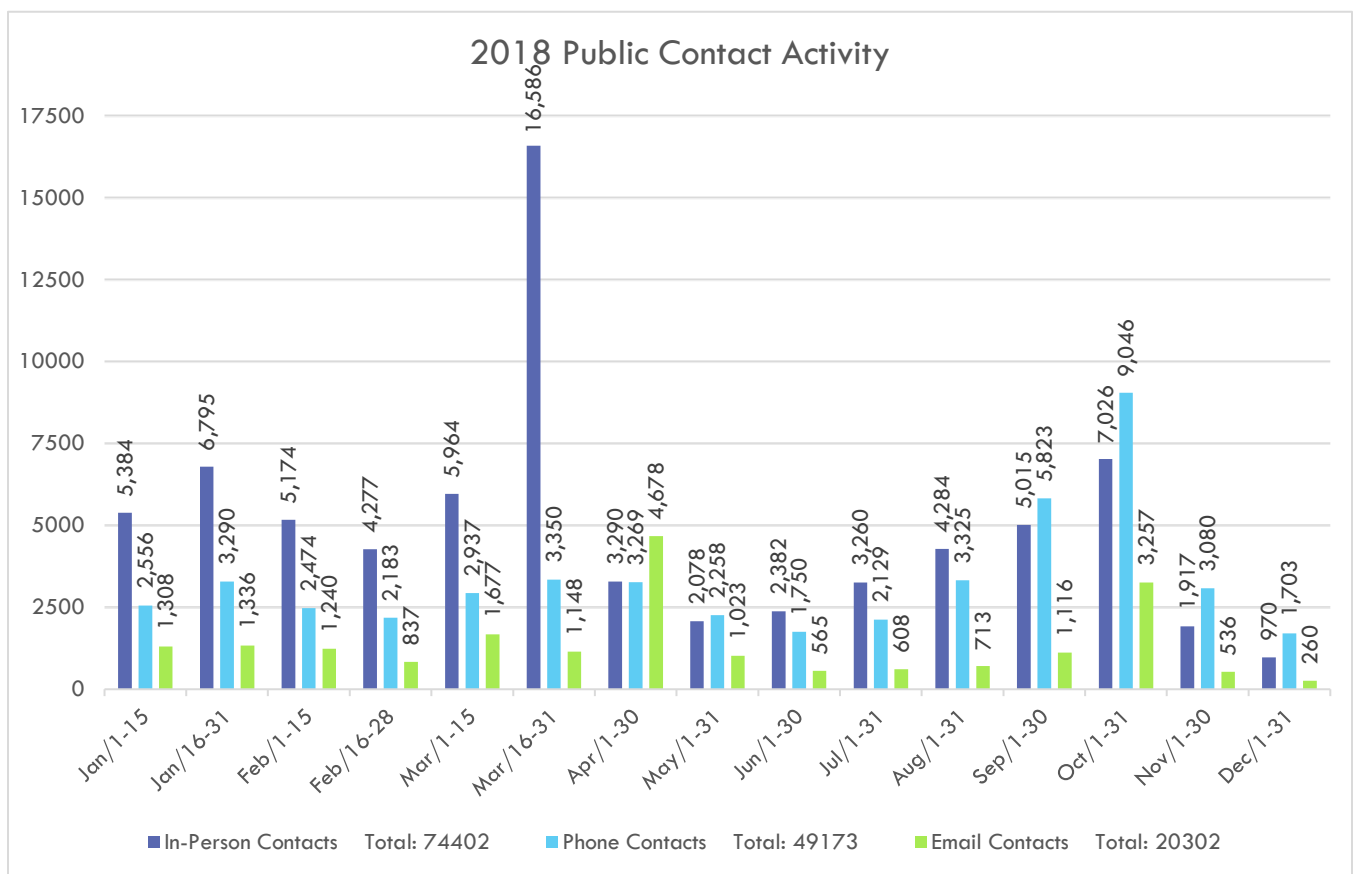
# DIVISION PROCESSING ACTIVITY

## Division Processing Activity

### PUBLIC CONTACT

The application filing period runs from **January 1<sup>st</sup> through March 31<sup>st</sup>** each year, encompassing January through March on the bar graph below.

- In-Person Contacts shown here represent walk-in traffic across all three of the Division offices; Juneau, Anchorage, and Fairbanks.
- Phone Contacts are calls received by the Division through general public lines. These numbers do not include direct-dialed calls from applicants to Division personnel or vice-versa.
- Email Contacts represented on the graph below are those received by the Division through [dor.pfd.info@alaska.gov](mailto:dor.pfd.info@alaska.gov). Electronic contact directly between individual PFD technicians and applicants are not represented.



# DIVISION PROCESSING ACTIVITY

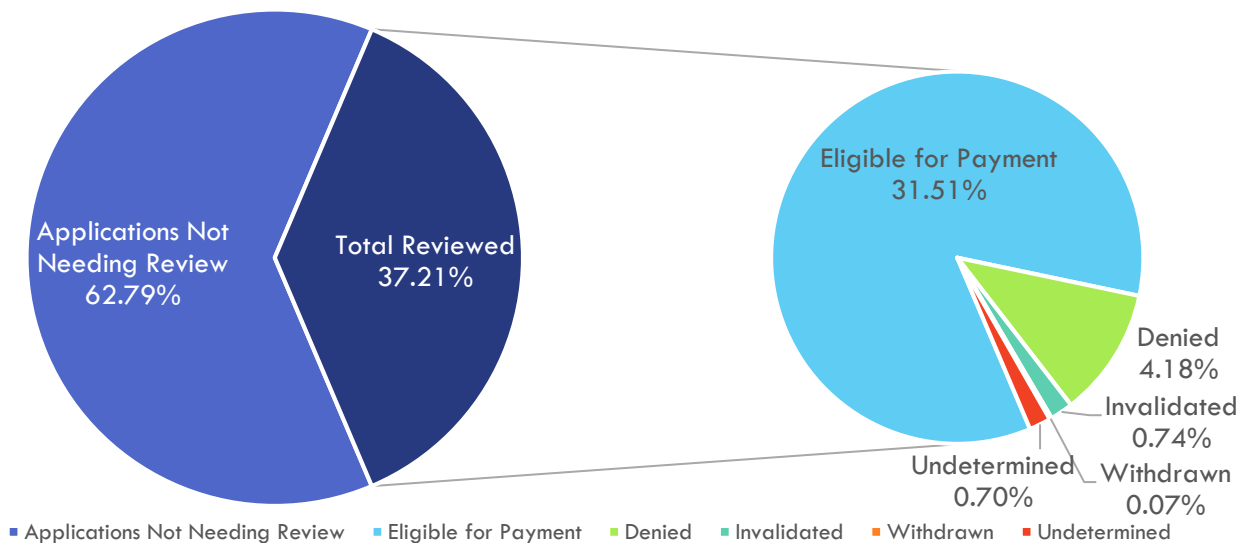
## ELIGIBILITY REVIEW

All applications received by the Division are initially processed in the order of receipt. Each application is evaluated for payment eligibility according to the requirements of the Permanent Fund Dividend program, as given in the State of Alaska statutes and PFD regulations.

Division Eligibility Technicians use information available on current and prior year applications, or obtained through contact with the applicant and other designated parties in order to make an eligibility determination. Many cases are determined without additional applicant contact.

All applications that satisfy the eligibility requirements are processed for payment beginning the first Thursday of October each year. Applications that are still awaiting determination are then paid on the third Thursday of each month as they become eligible.

2018 Eligibility Review Determination Breakdown



| YEAR | TOTAL APPLICATIONS RECEIVED | MARKED FOR REVIEW | ELIGIBILITY REVIEW RESULT |        |             |           |              |
|------|-----------------------------|-------------------|---------------------------|--------|-------------|-----------|--------------|
|      |                             |                   | Eligible for Payment      | Denied | Invalidated | Withdrawn | Undetermined |
| 2018 | 670,759                     | 249,576           | 211,362                   | 28,068 | 4,986       | 476       | 4,684        |
| 2017 | 672,243                     | 252,389           | 211,668                   | 27,629 | 4,764       | 509       | 7,819        |
| 2016 | 675,531                     | 240,932           | 202,265                   | 31,205 | 3,428       | 485       | 3,549        |
| 2015 | 678,689                     | 170,048           | 125,336                   | 33,130 | 1,802       | 576       | 9,204        |

# DIVISION PROCESSING ACTIVITY

## Audits

The Permanent Fund Dividend Division takes steps to identify and minimize fraudulent activity as it pertains to the dividend program in accordance with statutory mandates and the Division mission. The following *audits* represent a sampling of applications that have been scrutinized and evaluated in addition to standard eligibility review.

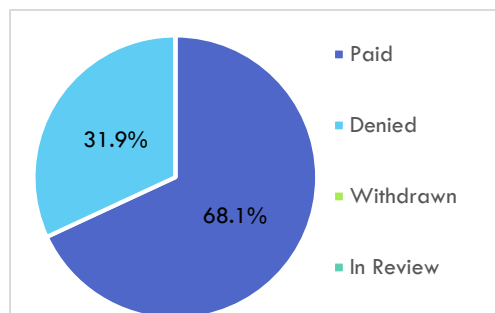
In accordance with state regulations, the Division can deny an application if it reveals that an individual has provided incorrect information, such as failing to disclose a reportable absence, to the Division.

2018 dividend dollars NOT paid to applicants due to audit identification of ineligibility: **\$2,387,200.00**

### OUT-OF-STATE POSTMARK AUDIT

The Division contacts applicants for additional information if the application's postmark indicates there may be an inconsistency in the applicant's indicated presence, residency, or mailing address in Alaska at the time of filing.

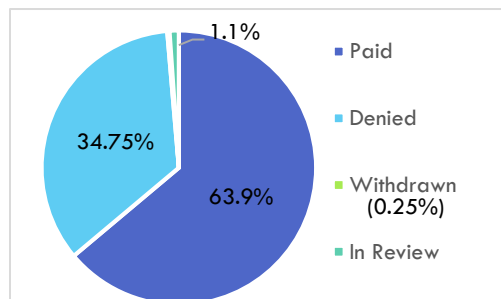
| Audit Result | # of Apps | % of this audit | % of total Apps audited | % of total Apps received |
|--------------|-----------|-----------------|-------------------------|--------------------------|
| Paid         | 32        | 68.09%          | .93%                    | 0.00%                    |
| Denied       | 15        | 31.91%          | .44%                    | 0.00%                    |
| Withdrawn    | -         | 0.00%           | 0.00%                   | 0.00%                    |
| In Review    | -         | 0.00%           | 0.00%                   | 0.00%                    |
| Total        | 47        | 100.00%         | 1.37%                   | 0.00%                    |



### OUT-OF-STATE IP ADDRESS AUDIT

The Division contacts applicants for additional information if online filing records indicate there may be an inconsistency in the applicant's indicated presence, residency, or mailing address in Alaska at the time of filing.

| Audit Result | # of Apps | % of this audit | % of total Apps audited | % of total Apps received |
|--------------|-----------|-----------------|-------------------------|--------------------------|
| Paid         | 1,647     | 63.89%          | 48.18%                  | 0.25%                    |
| Denied       | 896       | 34.76%          | 26.12%                  | 0.13%                    |
| Withdrawn    | 7         | 0.26%           | 0.20%                   | 0.00%                    |
| In Review    | 28        | 1.09%           | 0.82%                   | 0.00%                    |
| Total        | 2,578     | 100.00%         | 75.32%                  | 0.38%                    |

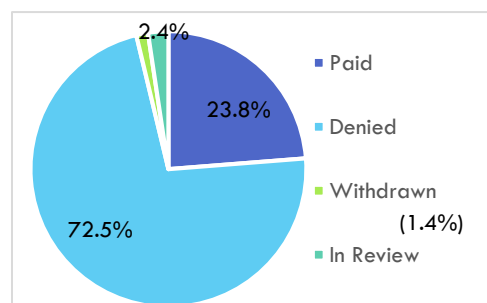


## DIVISION PROCESSING ACTIVITY

### NATIONAL CHANGE OF ADDRESS AUDIT

The Division contacts applicants for additional information if \*NCOA records indicate there may be an inconsistency in the applicant's indicated presence, residency, or mailing address in Alaska at the time of filing.

| Audit Result | # of Apps | % of this audit | % of total Apps audited | % of total Apps received |
|--------------|-----------|-----------------|-------------------------|--------------------------|
| Paid         | 190       | 23.75%          | 5.54%                   | 0.03%                    |
| Denied       | 580       | 72.50%          | 16.91%                  | 0.09%                    |
| Withdrawn    | 11        | 1.38%           | 0.32%                   | 0.00%                    |
| In Review    | 19        | 2.38%           | 0.55%                   | 0.00%                    |
| Total        | 800       | 100.00%         | 23.32%                  | 0.12%                    |

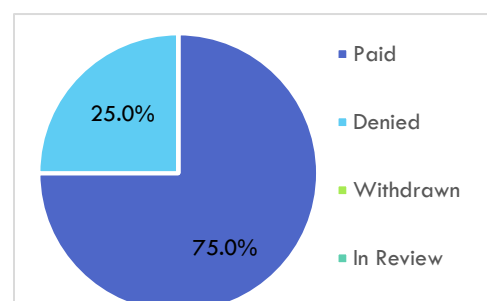


\* The National Change of Address (NCOA) Audit was created in Dividend Year 2010. The United States Postal Service reports information to us on current applicants who have submitted a change of address that does not match the PFD address on file. This data is used largely to keep in contact with applicants who move after submitting an application.

### ALASKA JURY QUESTIONNAIRE AUDIT

The Division contacts applicants for additional information if State Jury Duty records indicate there may be an inconsistency in the applicant's indicated presence or residency in Alaska at the time of filing.

| Audit Result | # of Apps | % of this audit | % of total Apps audited | % of total Apps received |
|--------------|-----------|-----------------|-------------------------|--------------------------|
| Paid         | 3         | 75.00%          | 0.09%                   | 0.00%                    |
| Denied       | 1         | 25.00%          | 0.03%                   | 0.00%                    |
| Withdrawn    | 0         | 0.00%           | 0.00%                   | 0.00%                    |
| In Review    | 0         | 0.00%           | 0.00%                   | 0.00%                    |
| Total        | 4         | 100.00%         | 0.12%                   | 0.00%                    |

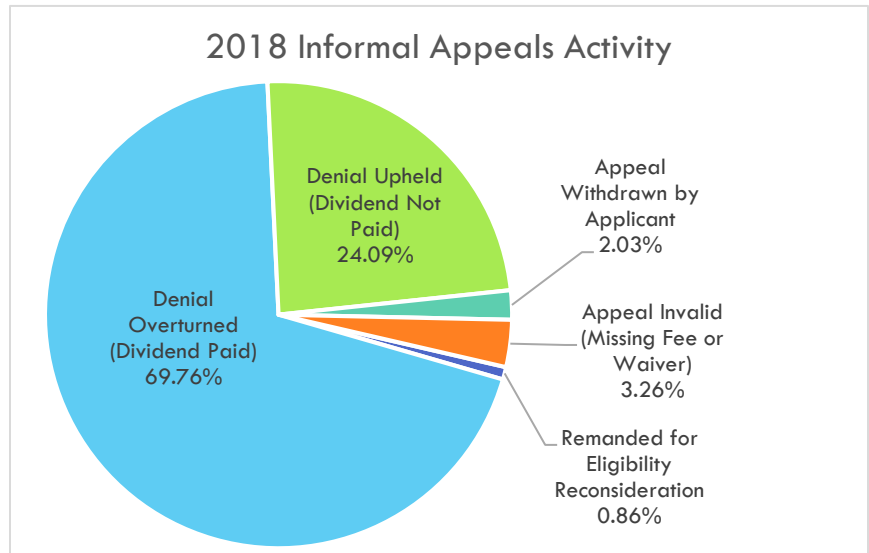


# DIVISION PROCESSING ACTIVITY

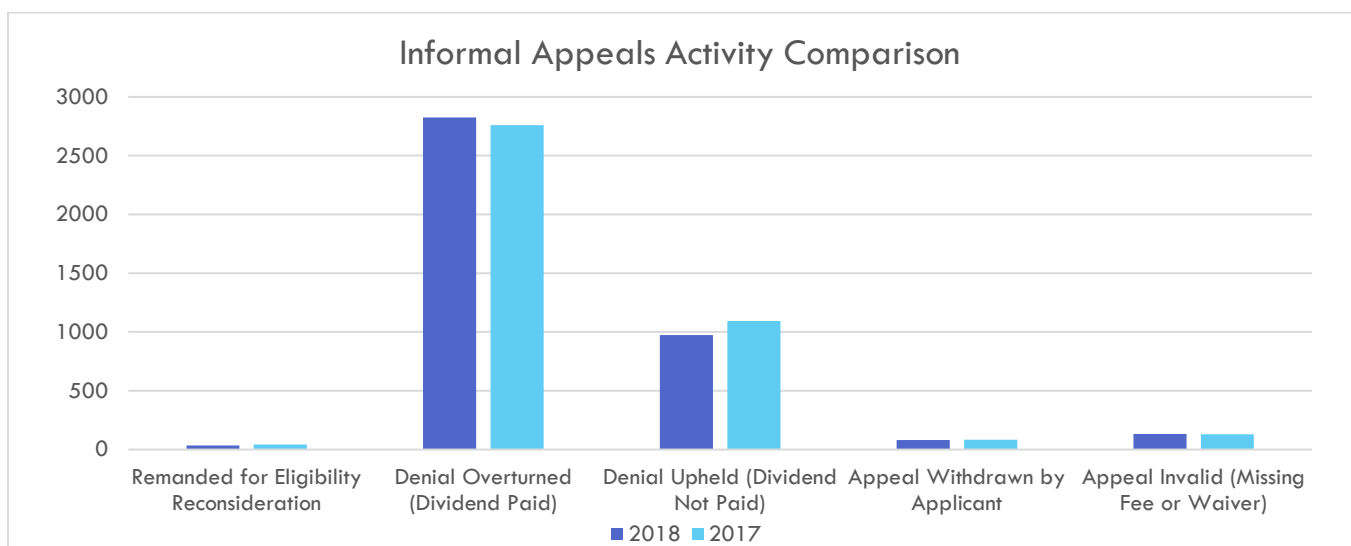
## APPEALS

### Informal Appeals

An ineligible individual will be issued a denial letter explaining the eligibility determination. Included with all denial letters is an Informal Appeal Form. The individual has 30 days from the date of the denial letter to file a Request for Informal Appeal, explaining why either the facts are incorrect or the law was applied incorrectly, with supporting evidence. The applicant must provide a \$25.00 appeal fee or request a waiver of the fee based on the federal poverty guidelines.



| Dividend Year | Remanded for Eligibility Reevaluation | Denial Overturned (Dividend Paid) | Denial Upheld (Dividend Not Paid) | Appeal Withdrawn by Applicant | Appeal Invalid (Missing Fee or Waiver) | Total Decisions |
|---------------|---------------------------------------|-----------------------------------|-----------------------------------|-------------------------------|--|-----------------|
| 2018          | 35                                    | 2824                              | 975                               | 82                            | 132                                    | 4048            |
| 2017          | 43                                    | 2760                              | 1095                              | 84                            | 131                                    | 4113            |
| 2016          | 57                                    | 2782                              | 1020                              | 109                           | 146                                    | 4114            |



# DIVISION PROCESSING ACTIVITY

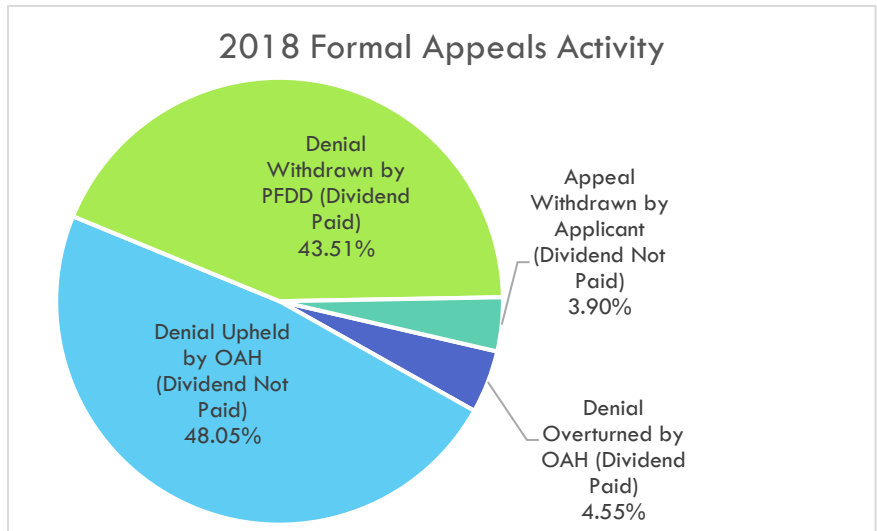
## Formal Appeals

Upon receiving an Informal Appeal request, the Division Appeals Technicians review the original application with all supporting material. A letter will be sent to the applicant detailing the Informal Appeal Decision and reasoning.

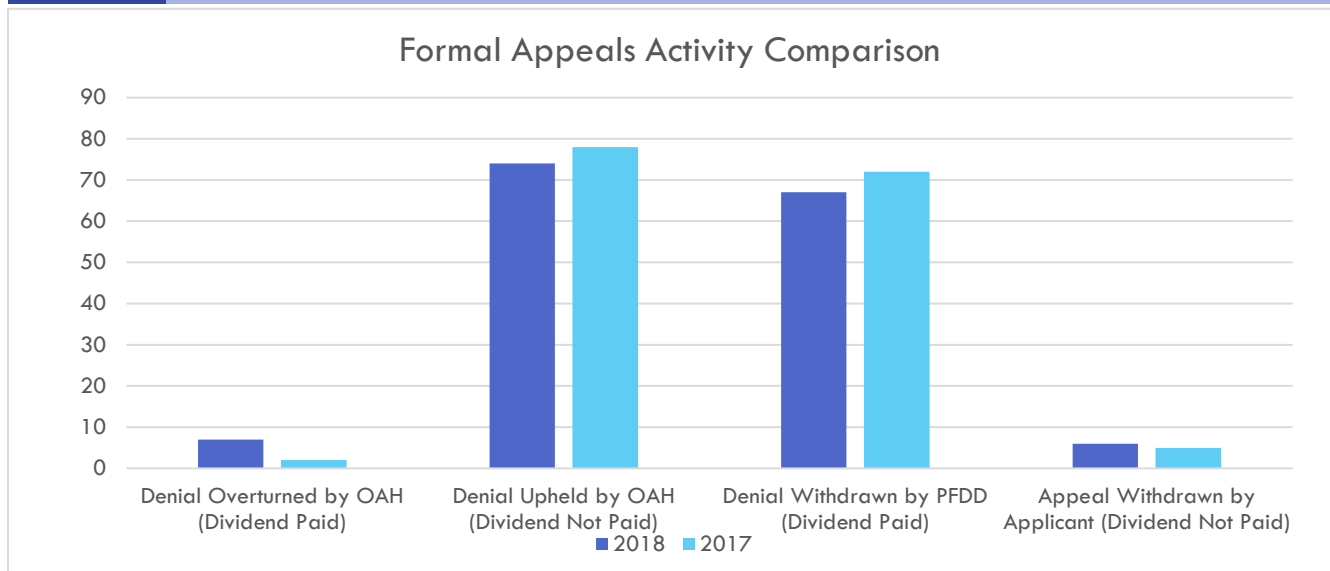
If the individual does not concur with the Division's decision, he or she has 30 days from the date of the decision letter to file a Request for Formal Hearing Appeal form, explaining and supporting their position.

A Division Specialist will prepare the Division's position and the appeal will be heard by an Administrative Law Judge with the Office of Administrative Hearings (OAH).

There is no additional fee to file the Formal Hearing appeal. However, an Informal Appeal Decision must be issued before an individual can file a Formal Hearing appeal.



| Dividend Year | Denial Overturned by OAH (Dividend Paid) | Denial Upheld by OAH (Dividend Not Paid) | Denial Withdrawn by PFDD (Paid) | Appeal Withdrawn by Applicant (Not Paid) | Total Decisions |
|---------------|--|--|---------------------------------|--|-----------------|
| 2018          | 7  | 74                                       | 67                              | 6  | 154             |
| 2017          | 2  | 78                                       | 72                              | 5  | 157             |
| 2016          | 2  | 77                                       | 36                              | 7  | 122             |



# DIVISION PROCESSING ACTIVITY

## GARNISHMENTS AND ASSIGNMENTS

### Garnishments

Under state statutes, up to 80% of a dividend may be garnished, unless by a governmental agency, which may garnish up to 100% of a dividend. Any PFD amount in excess of the total amount garnished is paid to the applicant. These garnishments will pay off debts that are owed to a variety of agencies across the state. There is a priority order for the kind of agency that will receive first option to levy garnishments. Within that priority structure, they are ordered based on the date and time stamp of submission. It is, in essence, a “first come, first serve” system within the priority order. Garnishment requests come to the PFDD directly from an agency, such as a court system or process server.

| Top Ten Agency Filers                               | Submitted          |                         |
|---|--------------------|-------------------------|
|   | Number of Requests | Amount                  |
| DEPARTMENT OF ADMINISTRATION, SSOA – CANOGA PARK    | 179,141            | \$52,656,404.75         |
| MUNICIPALITY OF ANCHORAGE – ANCHORAGE               | 122,955            | \$23,374,148.56         |
| CLERK OF COURT - ANCHORAGE                          | 34,270             | \$337,179,950.14        |
| CHILD SUPPORT SERVICES DIVISION – ANCHORAGE         | 11,861             | \$7,018,153.47          |
| CITY & BOROUGH OF JUNEAU – JUNEAU                   | 10,628             | \$1,191,343.33          |
| UNITED STATES TREASURY – INDIVIDUAL TAX – FRESNO    | 5,721              | \$57,454,664.90         |
| UNITED STATES TREASURY – INDIVIDUALS – PHILADELPHIA | 4,464              | \$153,818,446.04        |
| CITY OF WASILLA – WASILLA                           | 3,685              | \$289,611.61            |
| DEPARTMENT OF LABOR – JUNEAU                        | 3,141              | \$7,721,984.99          |
| CITY OF SOLDOTNA – SOLDOTNA                         | 2,905              | \$226,848.00            |
| <b>Total of Top Ten Agencies</b>                    | <b>378,771</b>     | <b>\$639,931,555.79</b> |
| <b>Total of Other Agencies</b>                      | <b>18,107</b>      | <b>\$122,107,357.01</b> |
| <b>Total - All Garnishing Agencies</b>              | <b>396,878</b>     | <b>\$762,038,912.80</b> |

| Top Ten Agency Filers                               | Paid           |                        |            |
|---|----------------|------------------------|------------|
|   | Payments       | Amount                 | Average    |
| DEPARTMENT OF ADMINISTRATION, SSOA – CANOGA PARK    | 42,697         | \$8,100,685.03         | \$189.72   |
| MUNICIPALITY OF ANCHORAGE – ANCHORAGE               | 33,216         | \$4,297,012.67         | \$129.37   |
| CLERK OF COURT – ANCHORAGE                          | 10,335         | \$10,713,121.15        | \$1,036.59 |
| CHILD SUPPORT SERVICES DIVISION – ANCHORAGE         | 8,412          | \$10,469,005.27        | \$1,244.53 |
| CITY & BOROUGH OF JUNEAU – JUNEAU                   | 3,464          | \$356,869.47           | \$103.02   |
| UNITED STATES TREASURY – INDIVIDUAL TAX – FRESNO    | 4,316          | \$5,192,646.54         | \$1,203.12 |
| UNITED STATES TREASURY – INDIVIDUALS – PHILADELPHIA | 3,539          | \$5,061,036.61         | \$1,430.08 |
| CITY OF WASILLA - WASILLA                           | 1,633          | \$121,135.19           | \$74.18    |
| DEPARTMENT OF LABOR – JUNEAU                        | 1,659          | \$1,248,169.29         | \$752.36   |
| UNIVERSITY OF ALASKA – ANCHORAGE                    | 2,084          | \$1,805,685.76         | \$866.45   |
| <b>Total of Top Ten Agencies</b>                    | <b>111,355</b> | <b>\$47,365,366.98</b> |            |
| <b>Total of Other Agencies</b>                      | <b>9,073</b>   | <b>\$6,956,864.98</b>  |            |
| <b>Total - All Garnishing Agencies</b>              | <b>120,428</b> | <b>\$54,322,231.96</b> |            |

## DIVISION PROCESSING ACTIVITY

### Assignments

State statutes permit applicants to assign their dividend to a government agency or regional housing authority created under Alaska Statute 18.55.996. Any amount in excess of the liability due the assigned agency is paid to the applicant.

Assignments tend to be done on a “voluntary” basis where an individual wishes to utilize their upcoming PFD for a payment to a federal, state, municipal governmental agency, or to a court. Many of these assignments end up going towards housing payments for federal housing programs. Because these are assigned prior to the PFD calculation, it is the agency’s responsibility to either set an amount that they will accept for the upcoming PFD, or to have individuals assign percentages of their PFD. Individuals may assign up to 100% of their expected PFD, per AS 43.23.069(b).

| Top Ten Assignees                              | Submitted          |                     |
|--|--------------------|---------------------|
|  | Number of Requests | Amount              |
| AVCP HOUSING AUTHORITY – BETHEL                | 230                | \$28,872.24         |
| TLINGIT-HAIDA REGIONAL - JUNEAU                | 220                | \$77,204.00         |
| BERING STRAITS REGIONAL HOUSING – NOME         | 203                | \$32,344.82         |
| CITY OF DILLINGHAM – DILLINGHAM                | 176                | \$41,360.00         |
| NORTHWEST INUPIAT – KOTZEBUE                   | 85                 | \$0.00              |
| AK NATIVE TRIBAL HEALTH CONSORTIUM – ANCHORAGE | 63                 | \$2,850.00          |
| MUNICIPALITY OF ANCHORAGE – ANCHORAGE          | 59                 | \$30,220.35         |
| METLAKATLA POWER & LIGHT – METLAKATLA          | 52                 | \$1,000.00          |
| DEPARTMENT OF H&SS, PUBLIC ASSISTANCE – JUNEAU | 44                 | \$0.00              |
| CITY OF KODIAK – KODIAK                        | 32                 | \$16,950.00         |
| <b>Total of Top Ten Agencies</b>               | <b>1,164</b>       | <b>\$230,801.41</b> |
| <b>Total of Other Agencies</b>                 | <b>217</b>         | <b>\$53,271.76</b>  |
| <b>Total - All Garnishing Agencies</b>         | <b>1,381</b>       | <b>\$284,073.17</b> |

| Top Ten Assignees                              | Paid         |                       |            |
|--|--------------|-----------------------|------------|
|  | Payments     | Amount                | Average    |
| AVCP HOUSING AUTHORITY – BETHEL                | 199          | \$233,376.66          | \$1,172.75 |
| TLINGIT-HAIDA REGIONAL - JUNEAU                | 188          | \$148,528.05          | \$790.04   |
| BERING STRAITS REGIONAL HOUSING – NOME         | 184          | \$221,815.17          | \$1,205.52 |
| CITY OF DILLINGHAM – DILLINGHAM                | 54           | \$12,690.00           | \$235.00   |
| NORTHWEST INUPIAT – KOTZEBUE                   | 71           | \$104,024.87          | \$1,465.14 |
| AK NATIVE TRIBAL HEALTH CONSORTIUM – ANCHORAGE | 38           | 55,554.25             | \$1,461.95 |
| MUNICIPALITY OF ANCHORAGE                      | 56           | \$29,971.08           | \$535.20   |
| METLAKATLA POWER & LIGHT – METLAKATLA          | 43           | \$66,154.69           | \$1,538.48 |
| DEPARTMENT OF H&SS, PUBLIC ASSISTANCE – JUNEAU | 23           | \$34,252.46           | \$1,489.24 |
| ALEUTIAN HOUSING AUTHORITY - ANCHORAGE         | 19           | \$24,259.24           | \$1,276.80 |
| <b>Total of Top Ten Agencies</b>               | <b>875</b>   | <b>\$930,626.47</b>   |            |
| <b>Total of Other Agencies</b>                 | <b>140</b>   | <b>\$166,669.80</b>   |            |
| <b>Total - All Garnishing Agencies</b>         | <b>1,015</b> | <b>\$1,097,296.27</b> |            |



# DIVISION PROCESSING ACTIVITY

## PAYMENTS

The first dividend payment disbursement for the current dividend year begins on the first Thursday in October and continues on a monthly cycle thereafter. In 2018, payment began on October 4<sup>th</sup>. Applicants who selected the payment method of direct deposit or electronic payment have their dividends initially sent to financial institutions for deposit into checking or savings accounts. Deposit returns from financial institutions are paid via warrant in subsequent payment runs. Warrants, more commonly known as checks, are mailed to all applicants that did not select direct deposit.

If the garnished or assigned amount is less than the dividend amount, the remaining balance will be issued to the applicant by check or direct deposit, depending on their preference.

Note:

- Payment numbers below reflect payments made through December 31, 2018 only on 2018 Dividends. (See page 20 for payments of prior-year dividends)
- The total amounts shown below include funds distributed to applicants, or to agencies through garnishments, assignments, and charitable contributions.

### Payments of 2018 Dividends through Dec. 31, 2018

|   | Applicants     | Payment Method Percent | Total Amount            |
|---|----------------|------------------------|-------------------------|
| <b>Applicants Paid by Direct Deposit</b>  |                |                        |                         |
| Full Dividend Payment to Applicant  | 477,084        |                        | \$763,332,800.00        |
| Payment to Applicant after Voluntary and/or Involuntary Deductions                      | 59,618         |                        | \$70,832,179.00         |
| <b>Total Number of Applicants Paid by Direct Deposit</b>                                | <b>536,702</b> | <b>85.22%</b>          | <b>\$834,164,979.00</b> |
| <b>Applicants Paid by Check</b>   |                |                        |                         |
| Full Dividend Payment to Applicant  | 64,558         |                        | \$103,292,800.00        |
| Partial Payment to Applicant- Voluntary and/or Involuntary Deductions                   | 10,525         |                        | \$10,147,888.00         |
| <b>Total Number of Applicants Paid by Check</b>   | <b>75,083</b>  | <b>11.92%</b>          | <b>\$113,440,688.00</b> |
| <b>Applicants Paid by Combination of Direct Deposit and Check</b>                       |                |                        |                         |
| Mixed payments, with and without deductions   | 11,358         | 1.80%                  | \$1,997,575.00          |
| <b>Total 2018 Dividends to Applicants (all categories above)</b>                        | <b>623,143</b> | <b>98.94%</b>          | <b>\$949,603,242.00</b> |
| Eligible Dividends Fully Reduced by Garnishments and/or Levies (Involuntary Deductions) | 6,677          | 1.06%                  | \$10,683,200.00         |
| <b>Total 2018 Dividend Paid (Including Adjustments)</b>                                 | <b>629,820</b> | <b>100.00%</b>         | <b>\$960,286,442.00</b> |

# DIVISION PROCESSING ACTIVITY

## Applications Paid in 2018 for Prior Year Dividends

Prior year dividends may have been issued during 2018 for any the following reasons:

- Applications for the 2017 and previous year's dividends that were still in review or appeal at the end of calendar year 2017.
- Eligible Prior Year Applications for 18-year-old filers. Under regulation 15 AAC 23.133, an individual who has reached majority or who is an emancipated minor may apply for a prior year dividend. An individual who qualifies must meet all eligibility requirements for the respective prior year(s) and must file before the individual reaches 20 years of age. See Alaska Statute 43.23.055(3).
- Estate Applications and Applications for Disabled Adults. (These application types have an extended filing date of up to one year later than the filing deadline for the respective dividend year.)

| Dividend Year | Dividends Paid | Dividend Amount | Total                 |
|---------------|----------------|-----------------|-----------------------|
| 2017          | 4,371          | \$1,100.00      | \$4,808,100.00        |
| 2016          | 204            | \$1,022.00      | \$208,488.00          |
| 2015          | 53             | \$2,072.00      | \$109,816.00          |
| 2014          | 40             | \$1,884.00      | \$75,360.00           |
| 2013          | 40             | \$900.00        | \$36,000.00           |
| 2012          | 26             | \$878.00        | \$22,828.00           |
| 2011          | 23             | \$1,174.00      | \$27,002.00           |
| 2010          | 17             | \$1,281.00      | \$21,777.00           |
| 2009          | 17             | \$1,305.00      | \$22,185.00           |
| *2008         | 20             | \$2,069.00      | \$41,380.00           |
| 2007          | 21             | \$1,654.00      | \$34,734.00           |
| 2006          | 34             | \$1,106.96      | \$37,636.64           |
| 2005          | 16             | \$845.76        | \$13,532.16           |
| 2004          | 14             | \$919.84        | \$12,877.76           |
| 2003          | 6              | \$1,107.56      | \$6,645.36            |
| 2002          | 13             | \$1,540.76      | \$20,029.88           |
| 2001          | 18             | \$1,850.28      | \$33,305.04           |
| 2000          | 16             | \$1,963.86      | \$31,421.76           |
| 1999          | 2              | \$1,769.84      | \$3,539.68            |
| 1998          | 1              | \$1,540.88      | \$1,540.88            |
| 1996          | 1              | \$1,130.68      | \$1,130.68            |
| 1995          | 1              | \$990.30        | \$990.30              |
| 1994          | 1              | \$983.90        | \$983.90              |
| <b>Total</b>  | <b>4,955</b>   | <b>--</b>       | <b>\$5,571,304.04</b> |

\* Not including the one-time 2008 Resource Rebate of \$1,200.00

# DIVISION PROCESSING ACTIVITY

## Three Year Comparison of Application and Payment Statuses

Numbers shown here are historically reported as of December 31st of each respective year.

| Dividend Year             | 2018           |                | 2017           |                | 2016           |                |
|---------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| <u>Filing Activity</u>    | Total          | Percent Total  | Total          | Percent Total  | Total          | Percent Total  |
| <b>Applicants</b>         |                |                |                |                |                |                |
| Adult                     | 490,681        | 73.86%         | 490,840        | 73.69%         | 493,931        | 73.66%         |
| Child                     | 173,629        | 26.14%         | 175,207        | 26.31%         | 176,668        | 26.34%         |
| <b>Total</b>              | <b>664,310</b> | <b>100.00%</b> | <b>666,047</b> | <b>100.00%</b> | <b>670,599</b> | <b>100.00%</b> |
| <b>Application Status</b> |                |                |                |                |                |                |
| Eligible for Payment      | 631,658        | 95.08%         | 630,697        | 94.69%         | 635,997        | 94.84%         |
| Denied and not in appeal  | 27,188         | 4.09%          | 26,781         | 4.02%          | 29,614         | 4.42%          |
| Denied and in Appeal      | 1,187          | 0.18%          | 1,132          | 0.17%          | 1,542          | 0.23%          |
| In Review                 | 4,277          | 0.64%          | 7,437          | 1.12%          | 3,446          | 0.51%          |
| <b>Total</b>              | <b>664,310</b> | <b>100.00%</b> | <b>666,047</b> | <b>100.00%</b> | <b>670,599</b> | <b>100.00%</b> |

Note:

- Applications marked as "Fully Reduced" below included one or more of the following: donations, assignments, and/or garnishments.

| Dividend Year            | 2018           |                | 2017           |                | 2016           |                |
|--------------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| <u>Payment Status</u>    | Total          | Percent Total  | Total          | Percent Total  | Total          | Percent Total  |
| Paid by Direct Deposit   | 536,702        | 80.79%         | 530,067        | 79.58%         | 534,156        | 79.65%         |
| Paid by Warrant          | 75,083         | 11.30%         | 78,281         | 11.75%         | 80,106         | 11.95%         |
| Paid by Multiple methods | 11,358         | 1.71%          | 16,329         | 2.45%          | 12,226         | 1.82%          |
| Fully Reduced            | 6,677          | 1.01%          | 5,094          | 0.76%          | 8,110          | 1.21%          |
| Not paid (as of Dec. 31) | 34,490         | 5.19%          | 36,276         | 5.45%          | 36,001         | 5.37%          |
| <b>Total</b>             | <b>664,310</b> | <b>100.00%</b> | <b>666,047</b> | <b>100.00%</b> | <b>670,599</b> | <b>100.00%</b> |

# DIVISION PROCESSING ACTIVITY

## CRIMINAL INVESTIGATIONS

Reports of suspected or potential fraud against the Permanent Fund Dividend program are all reviewed as they are received by the Department of Revenue's Criminal Investigations Unit. An investigation typically is opened where initial information, such as a fraud tip, is supported by additional information available from another source. This standard helps to ensure that erroneous information does not result in withholding of dividends from eligible applicants. There are many factors considered in determining whether investigations are ultimately resolved internally by the PFD Division ("Administrative" cases) or submitted for prosecution in court ("Criminal" cases). The CIU unit does *not* evaluate PFD program eligibility.

A given case may encompass or pertain to more than one PFD Application. For example, if the application of an Adult Sponsor is being investigated, his or her sponsored Child Applications may be included as part of the case. Both metrics are reported here.

| CIU-PFD Activity Related to Active Investigations & Monitoring | 2018         | 2017         | 2016         |
|--|--------------|--------------|--------------|
| Carry Over from Previous Year                                  | 607          | 455          | 581          |
| # of Criminal Cases > 12 Months Old                            |              |              |              |
| Fraud Tips Received  | 739          | 696          | 765          |
| Total Caseload   |              |              |              |
| Resolution Status (Administrative)                             |              |              |              |
| Not yet screened   | 0            | 0            | 0            |
| No Fraud Found-cleared   | 356          | 379          | 540          |
| Fraud Found-Remanded   | 130          | 149          | 129          |
| Fraud Found-To OSP   | 19           | 16           | 18           |
| Resolution Status (Criminal)                                   |              |              |              |
| Non-criminal Settlement at OSP                                 | 1            | 3            | 0            |
| Acquittals   | 0            | 0            | 1            |
| Convictions  | 13           | 16           | 30           |
| Recovery   |              |              |              |
| Criminal Restitution Ordered                                   | \$71,832.00  | \$91,469.12  | \$290,720.52 |
| Criminal Settlements Received                                  | \$9,386.00   | \$21,188.00  | \$6,156.00   |
| Loss Due to Statute of Lim                                     | \$0.00       | \$1,174.00   | \$7,686.00   |
| Pending Resolution   |              |              |              |
| Admin Recovery   | \$660,130.12 | \$673,286.56 | \$862,138.75 |
| Criminal Recovery  | \$71,832.00  | \$90,295.12  | \$189,870.24 |

# VOLUNTARY PROGRAMS

## Voluntary Programs

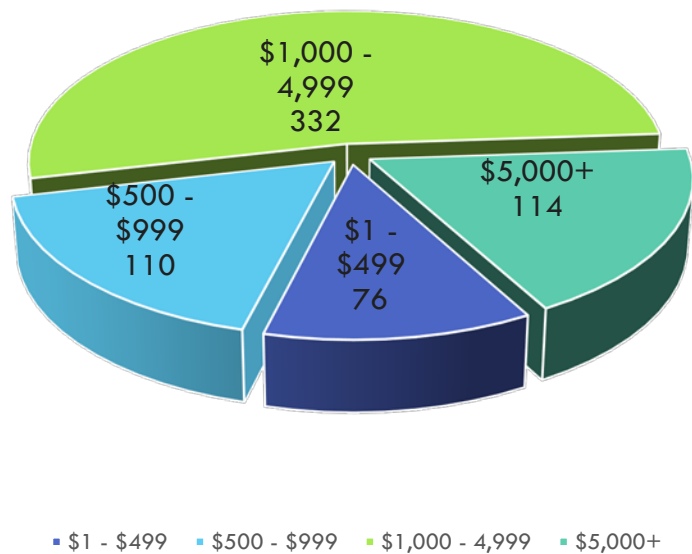
### PICK.CLICK.GIVE.

In 2009, the PFDD implemented a three-year charitable giving pilot program, Pick.Click.Give., authorized by the Alaska Legislature per statute AS 43.23.062. In 2012, it became a permanent addition to the PFD online application process.

Initially funded by the Rasmuson Foundation, managed by United Way and the Foraker Group, the program allows an applicant to electronically pledge all or a portion of their dividend to eligible Alaskan nonprofit organizations. "The program goal is to increase individual charitable giving overall, along with increasing the number of new donors to nonprofit organizations." Additional information regarding the program can be found at [www.pickclickgive.org](http://www.pickclickgive.org).

Applicants are allowed to add or withdraw pledges until August 31<sup>st</sup> of each year. Pledge amounts may be reduced by other garnishments or assignments that take priority. An ineligible applicant pledge would also not be paid. Hence, the actual contributed amount is generally lower than the amounts pledged during the application period.

Count of Charitable Organizations by Total Dollars Received



### Amount pledged vs amount paid

|                                     |                |
|-------------------------------------|----------------|
| Total Dollars Pledged By Applicants | \$3,031,075.00 |
| Pledges Withdrawn                   | (\$469,075.00) |
| Net Total Dollars Pledged           | \$2,562,000.00 |
| Total Dollars Paid to Organizations | \$2,468,791.00 |

### Charitable Contributions Appeals

United Way of Anchorage, which acts as the Department of Revenue's "agent", determines if an organization is eligible or ineligible to be included in the charitable contribution list. If the organization is ineligible to be included in the charitable contribution list for the following year's Permanent Fund Dividend electronic application, the organization is issued a denial letter explaining the reasons they are not eligible. The organization has 15 days from the date of the denial letter to file an appeal explaining and supporting their position. PFD Division Appeals Specialists prepare the case for a formal hearing and the case is heard by an Administrative Law Judge with the Office of Administrative Hearings (OAH). United Way does not participate in the appeal process. United Way only determines initial eligibility according to state law as the Department of Revenue's agent. There is no fee to file an appeal for inclusion in the PFD Charitable Contribution list on the PFD Electronic Application.

# VOLUNTARY PROGRAMS

## UNIVERSITY OF ALASKA COLLEGE SAVINGS PLAN

In 1990, legislation passed that established the Alaska Education Trust Fund (AS 14.40.807) which authorized an applicant to contribute fifty percent of their dividend to the fund for education. In 1991, the name of the fund was changed to the Advance College Tuition (ACT) Payment Fund. The ACT option first appeared on the 1991 dividend applications.

In the fall of 2001, the University of Alaska developed the UA College Savings Plan program as the main program for which contributions can be made toward advanced college tuition costs. The UA College Savings Plan provides various investment strategies to individuals making contributions. Additional information regarding the plan can be found at [www.uacollegesavings.com](http://www.uacollegesavings.com).

| YEAR  | APPLICANTS | TOTAL CONTRIBUTIONS |
|-------|------------|---------------------|
| 2018  | 13,820     | \$11,009,586.28     |
| 2017  | 13,647     | \$7,473,899.38      |
| 2016  | 13,573     | \$6,905,860.93      |
| 2015  | 13,593     | \$14,015,930.73     |
| 2014  | 12,998     | \$12,174,958.02     |
| 2013  | 12,173     | \$5,442,842.99      |
| 2012  | 11,214     | 4,892,579.86        |
| 2011  | 9,642      | 5,611,270.33        |
| 2010  | 9,032      | 5,748,649.82        |
| 2009  | 7,910      | 5,012,962.90        |
| 2008  | 8,766      | 9,050,096.40        |
| 2007  | 8,495      | 6,991,936.59        |
| 2006  | 7,847      | 4,322,765.60        |
| 2005  | 7,482      | 3,150,343.08        |
| 2004  | 6,601      | 3,020,373.59        |
| 2003  | 5,667      | 3,121,888.81        |
| 2002  | 5,094      | 3,901,412.29        |
| 2001  | 4,464      | 4,107,056.79        |
| 2000  | 3,766      | 3,681,902.17        |
| 1999  | 3,663      | 3,225,384.06        |
| 1998  | 3,468      | 2,655,048.28        |
| 1997  | 4,426      | 2,861,877.87        |
| 1996  | 4,945      | 2,790,779.51        |
| 1995  | 5,405      | 2,670,684.24        |
| 1994  | 5,905      | 2,897,904.88        |
| 1993  | 5,925      | 2,806,199.41        |
| 1992  | 5,490      | 2,507,537.40        |
| 1991  | 5,018      | 2,329,943.62        |
| Total | 220,029    | \$193,381,675.83    |

# PERMANENT FUND DIVIDEND DIVISION HISTORY

## Permanent Fund Dividend Division History

### OPERATIONS ANNUAL CYCLE

The Permanent Fund Dividend Division's (PFDD) yearly cycle starts January 1, when the application period opens. Alaskans may submit an electronic or paper application for a Permanent Fund Dividend during the filing period, January 1 to March 31. Currently, the busiest times of the filing period are the month of January and the last two weeks of March, at the conclusion of the PFD filing season.

Applications received electronically are uploaded and electronically assessed. Applications, supporting documentation and signature pages received on paper are scanned and keyed into the Dividend Application Information System (DAIS) and then electronically processed.

The process of determining applicant eligibility begins as soon as applications are received by the Division. Applications flagged for further review by DAIS are assigned to eligibility technicians for evaluation primarily in one or more of the following areas: establishing residency, breaking Alaska residency ties, absences from Alaska, and/or having the intent to remain in or return to Alaska. Guided by State of Alaska Statutes and PFD Regulations, Eligibility Technicians use current or prior year applicant information when needed, and contact the applicant for additional information in order to make an eligibility determination. Many cases can be resolved, however, without contacting the applicant. The current goal of the PFDD is to complete most eligibility determinations by the first Thursday in October, which is the first payment of the new dividend year.

As of March 1<sup>st</sup>, 2017, the PFD application will serve as a voter registration for the State of Alaska. Every individual who submits a completed PFD application that also meets the criteria of the Division of Elections for an eligible voter, will be registered. Elections will send out an "opt out" notice that requires an individual to fill out and return to Elections within 30 days of receipt in order to NOT be registered.

In July, the Division's data processing and payment teams confirm applicant supplied direct deposit information through our approved financial institutions in a process called the *pre-note*. This process allows the division to verify account information accuracy and successfully process the highest percentage of requested direct deposits. Prior to the middle of September, the Alaska Permanent Fund Corporation (APFC) transfers dividend funds to the PFDD that will be available for the PFD distribution. The PFDD calculates the dividend amount and provides it to the Governor's office, which arranges to announce the PFD dollar amount in mid to late September.

Mid-September through the end of October is considered payment season for the Division and is a busy time for public contact. During this time, most of our eligibility technicians are assigned to payment support via phone, in-person or email.

During late November and early December the Division focuses on finishing the remaining work of eligibility determinations, as well as preparations for the next filing season and training. It is during this time that the Division often sees a rise in appeals for denied applications. Applicants that disagree with an eligibility determination have 30 days from the denial decision date to file an appeal. Appeals are worked on a year round basis on a first come, first served basis.

Throughout the year the Department of Revenue's Criminal Investigation Unit investigates hundreds of applications for potential PFD fraud based on tips from the public and information received from federal, state, and municipal agencies. Additionally, the Division conducts focused audits and investigates information that is obtained through the Division's internal processes, including anomalies noted in processing applications.

The PFDD has made great strides in applicant data processing as well as bringing communication technology, such as the website and phone systems, current with industry standards. We are continuing to offer more services on our myPFD applicant portal to assist Alaskans in a smooth, efficient application experience!

# PERMANENT FUND DIVIDEND DIVISION HISTORY

## FIVE YEAR DIVIDEND CALCULATION

The dividend amount is calculated annually. The amount of the dividend is calculated by multiplying the amount available for distribution, as determined by the Legislature (for 2018 this amount was \$1,600 per person) by the estimated amount of individuals that will become eligible for the PFD. This amount will be requested by the PFD division from the AK Permanent Fund Corporation (APFC) earnings account, and a transfer will be made. For 2018's dividend amount, the calculation was not based on the statutory formula under Alaska Statute 43.23.025.

### Notes:

- The 2016, 2017, and 2018 Permanent Fund Dividends did not utilize the Statutory Net Income formula.
- Dividend amounts are rounded to an even amount to result in an even half-amount for applicants who designate fifty percent of their dividend be contributed to the UA College Savings program (AS 14.40.807).

### Dividend Calculation

| Dividend Year                                | 2018               | 2017              | 2016              | 2015               | 2014               |
|--|--------------------|-------------------|-------------------|--------------------|--------------------|
| PFD Fund Balance as of Calculation Date      | \$41,554,298.20    | \$17,552,937.57   | \$11,033,944.56   | \$11,488,175.55    | \$10,545,821.44    |
| Add Permanent Fund Earnings (5-year average) | \$1,020,510,000.00 | \$725,950,000.00  | \$695,650,000.00  | \$1,324,794,615.81 | \$1,234,833,864.35 |
| Less Appropriations and Reductions           |                    |                   |                   |                    |                    |
| Appropriations (see below)                   | \$(38,619,600.00)  | \$(38,557,000.00) | \$(48,363,100.00) | \$(48,307,100.00)  | (36,048,800.00)    |
| Reductions (see below)                       | \$(647,947.27)     | \$(673,377.31)    | \$(480,761.79)    | \$(854,454.05)     | (766,480.03)       |
| Total Appropriations and Reductions          | \$(39,267,547.27)  | \$(39,230,377.31) | \$(48,843,861.79) | \$(49,161,554.05)  | (36,815,280.03)    |
| Total Amount Available for Dividends         | \$1,022,796,750.93 | \$704,272,560.26  | \$657,840,082.77  | \$1,335,428,337.31 | \$1,208,564,405.76 |
| Estimated Eligible Applicants                | 639,247            | 640,245           | 643,678           | 644,511            | 641,489            |
| Dividend Amount                              | \$1,600.00         | \$1,100.00        | \$1,022.00        | \$2,072.00         | \$1884.00          |



## PERMANENT FUND DIVIDEND DIVISION HISTORY

### Appropriations and Reductions Detail

| Appropriations   | 2018                   | 2017                   | 2016                   | 2015                   | 2014                   |
|--|------------------------|------------------------|------------------------|------------------------|------------------------|
| Department of Health and Social Services                 | \$17,724,700.00        | \$17,724,700.00        | \$17,724,700.00        | \$17,724,700.00        | \$17,724,700.00        |
| (Hold-harmless provision for public assistance programs) |                        |                        |                        |                        |                        |
| Department of Corrections                                | \$11,493,400.00        | \$11,591,000.00        | \$20,236,900.00        | \$20,830,400.00        | \$8,445,900.00         |
| Department of Revenue, PFD Division                      | \$8,323,000.00         | \$8,218,800.00         | \$8,990,100.00         | \$8,241,900.00         | \$8,245,500.00         |
| Department of Administration                             |                        |                        |                        |                        |                        |
| Violent Crimes Compensation Board                        | \$1,078,500.00         | \$1,022,500.00         | \$1,411,400.00         | \$1,510,100.00         | \$1,502,700.00         |
| <b>Total Appropriations</b>                              | <b>\$38,619,600.00</b> | <b>\$38,557,000.00</b> | <b>\$48,363,100.00</b> | <b>\$48,307,100.00</b> | <b>\$36,048,800.00</b> |

| Reductions                                  | 2018                | 2017                | 2016                | 2015                | 2014                |
|---|---------------------|---------------------|---------------------|---------------------|---------------------|
| Reserve for Prior Year Dividend Liabilities | \$223,817.27        | \$180,335.59        | \$233,438.95        | \$255,218.83        | \$227,426.85        |
| Reserve for 18-year-old Filers              | \$378,130.00        | \$447,041.72        | \$201,322.84        | \$553,235.22        | \$471,053.18        |
| Reserve for 2008 Resource Rebate Payments   | \$46,000.00         | \$46,000.00         | \$46,000.00         | \$46,000.00         | \$68,000.00         |
| <b>Total Reductions</b>                     | <b>\$647,947.27</b> | <b>\$673,377.31</b> | <b>\$480,761.79</b> | <b>\$854,454.05</b> | <b>\$766,480.03</b> |

# CONTACT INFORMATION

## Contact Information

For general information visit us at [www.pfd.alaska.gov](http://www.pfd.alaska.gov).

You can track your application and requested documents by clicking the following button on our website.

**myPFD**

You can also request information via email to:

[dor.pfd.info@alaska.gov](mailto:dor.pfd.info@alaska.gov)

To report a fraud tip e-mail:

[pfdfraud@alaska.gov](mailto:pfdfraud@alaska.gov) or call (907) 465-2654

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